July 16, 2018

ADDENDUM #1 to the University of Florida ITN19NH-103 P2PE Credit Card Processing Solution scheduled to be opened on **August 1, 2018 3:00 PM** at the University of Florida, Elmore Hall Conference Room, Radio Road, Gainesville, Florida.

This addendum shall be considered part of the Contract Documents for the above mentioned **ITN19NH-103** as though it had been issued at the same time and incorporated integrally therewith. Where provisions of the following supplementary data differ from those of the original document, this addendum shall govern and take precedence. All other terms, conditions, and regulations will apply.

This addendum consists of:

- Responses to technical questions and inquires submitted prior to July 12, 2018.

Sincerely,

N. J. Heredia

Nicola Heredia, Associate Director
Procurement Services

Please acknowledge receipt of Addendum #1 by signing below, and returning this addendum with your proposal. Failure to include addendum with your proposal may result in rejection.

_____   _____
Signature   Company Name

_____   _____
Company Address   City/State/Zip

The Foundation for The Gator Nation

An Equal Opportunity Institution

Responses to questions submitted for UF's ITN Florida ITN19NH-103 P2PE Credit Card Processing Solution

General Questions

Q1. On Page 12 Tab 2: A listing of company projects/customers similar in size and scope to the services described in the ITN, both current and past customers. This list must include the name, address, telephone and email address of the client contract administrator.
In regards to the above questions, are these contacts to be used for references? Can you please advise how many references should be provided?

A1. They are to be used as references, at the discretion of UF. We would request at least five institutions be listed, and reserve the right to request more if deemed necessary.

Q2. For the contract and review of Ts&Cs, if an already executed MSA exists today with the University of Florida, are you looking to have those terms renegotiated?

A2. The response to this ITN will form the basis of a new contract/MSA between UF and the awarded vendor. Any previously awarded contract may or may not be replicated during this ITN process.

Q3. Is the purpose of this ITN only for a P2PE gateway service with EMV hardware, and not end-to-end payment processing services?

A3.This ITN does not cover processing services as we currently have them in place with Elavon, Inc. We only seek P2PE solutions that are approved by the PCI Council.

Q4. Would the University allow the vendor to be the processor for these transactions/process these transactions using the vendor's Merchant IDs, and not process under the University's current Elavon Merchant IDs?

A4. UF is not looking to change our current merchant ID structure.

Q5. Will UF need a merchant account to process payments for this initiative?

A5. UF currently has a contractual agreement with US Bank/Elavon for processing services. A new merchant account is not required.

Q6. Are there any additional services not currently provided that you would like to have in the future?

A6. Please include information on any available options that may supplement the service that is being requested in this solicitation.

Q7. How many devices would be needed for this project?

A6. Currently 84 devices support Card Present and/or Card Not Present environments.