Alumni Data

Membership data is transmitted weekly to three vendors in Excel files sent through Secure File Transfer Protocol.
Data sent to calling partners refreshed twice a year (‘Fall’ and ‘Spring’) with the ‘Fall’ refresh setting the baseline data. The Vendor sets the data that triggers the data pull. The Customer specification can change.
Directory and Student Data

Master Data for Faculty, Staff, and Students. NOTE: The Campus Enterprise Data Warehouse does have exposed APIs, however, they are not currently utilized.
Data contains calling groups with RNL and contains the results of calls including pledges and refusals.
Annual Performance Plan Integration

Pain Point is not knowing if data is updated between systems.
University of Florida Advancement Integration Use Case
13 December 2019

UFF Website - Staff Directory
PHP code separates individuals into organizations for display on the Web site.

Integration Process

Begin Application Integration
Query Active Directory
Produce Staff Directory

Run PHP Procedure

Create Page on Web Site

Active Directory

Directory Management

Web Sites

Active Directory

Internet Information Server

Application Management

Application Server

Storage Area Network

Network
Online Giving -- Memberships

Potential Member → Applicant → Strategic Communications and Marketing → Web Developer

Membership and Group Management

Donor Accesses Alumni Website → Donor Completes Form

Payment Gateway → CyberSource User Interface → CyberSource

Integration Process:
- Submit Web Form
- Execute CyberSource Transaction

Application Integration:
- CyberSource Transactions Completed

Application Integration:
- Download Transactions
- Notify Gifts and Records
- Email Printed if Placed in Appropriate Basket → Enter Transactions

Integration Process:
- Download CyberSource Transactions
- Email Gifts and Records
- Manually Enter Transactions → Scan Email into CDFS

Integration Process:
- Email
- Excel Spreadsheet

Constituent Relationship Management → Document Management

CDFS User Interface

Advocate "Advance User Interface"

Microsoft Exchange

Elucian Advance

Application Management

Application Server

Email Server

Storage Area Network

Network