



Office of the Vice President
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Procurement Services
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September 17, 2021

ADDENDUM #4 to the University of Florida ITN22NH-100 Dining Services Management scheduled to be opened on **October 6, 2021 3:00 PM** at the University of Florida, Elmore Hall Conference Room, Radio Road, Gainesville, Florida.

This addendum shall be considered part of the Contract Documents for the above mentioned **ITN22NH-100** as though it had been issued at the same time and incorporated integrally therewith. Where provisions of the following supplementary data differ from those of the original document, this addendum shall govern and take precedence. All other terms, conditions, and regulations will apply.

This addendum consists of:

- 1. Additional clarifications from Addendum 2, posted September 13, 2021. Additional responses to some questions are being sought, and if available will be posted as a new addendum.**

Sincerely,

Nicola Heredia, Director
Procurement Services

Please acknowledge receipt of Addendum #4 by signing below and returning this addendum with your proposal. Failure to include addendum with your proposal may result in rejection.

Signature

Company Name

Email Address

Company Address

City/State/Zip

- 1) **ITN22NH -100 Exhibit B “Technology Type” states that the supplier is required to provide BOH information systems, digital menu screens & software, POS hardware/software, order/payment/informational apps but then under “UF Provided Technology” it states that we’re required to use:**

- a. **SP Quantum meal plan. SP Quantum meal plan is an Aramark proprietary solution so the University will not be able to continue using this if another company takes over. Would the University like us to make meal plan recommendations or do they have a separate RFP out for a new One Card provider?**

The successful bidder will be responsible for the daily management/implementation of meal plans. They will work with the UF Business Affairs Technical Services team to integrate their solution with our current 1 Card program, i.e., Gator 1 Central website, which is used to purchase meal plans and declining balance funds. In addition, UF will need the ability to look up real-time meal plan balances and transaction history via API through the vendor system.

- b. **Grub Hub: are we required to use, or can we implement our proprietary mobile ordering solution? Who has the contract with Grub Hub, Campus or Aramark?**

Aramark has its own agreement with Grub Hub. We would like for the supplier to provide a mobile ordering and pick-up and delivery offer for our consideration. Any app used will need to integrate with the university IDP (Shibboleth) in order to be granted access to UF person information.

- 2) **Does the campus require the supplier to provide their own Internet and Network infrastructure, or can Supplier utilize a segmented VLAN on Campus Network system? Are there any specific Campus Network Security Requirements Supplier must meet?**

The university can provide a segmented VLAN for internet access. The previous network setup had supplier-provided managed hardware firewalls in front of all kitchen, point of sale, and credit card reading devices. Those firewalls were on a segmented UF VLAN without other devices. The specific implementation would need to go through a UF Risk Assessment to determine network security requirements.

- 3) **Does the campus have a relationship with another One Card provider for Door Access, Student Bookstore, Vending, etc.?**

No, we use an application that was built in-house. The Gator 1 card is the official ID and transaction card for the UF campus. The supplier will be required to integrate their meal plan offer and affiliated programming into our current and any future Gator 1 Card technology. The University will provide all students with a University identification card called the Gator 1 Card. This card will be used by the contractor to access the student’s dining account.

Is the University preparing to RFP any portion of card management and door security?

No, the University has no current plans to RFP this program currently.