UNIVERSITY of FLORIDA



TRAVEL & PCARD SYSTEM



Agenda

- Overview
- PCard Basics
- PCard Processing & Timelines
- Workflow & Approvers

UF GO Timely Topics Series

Topics

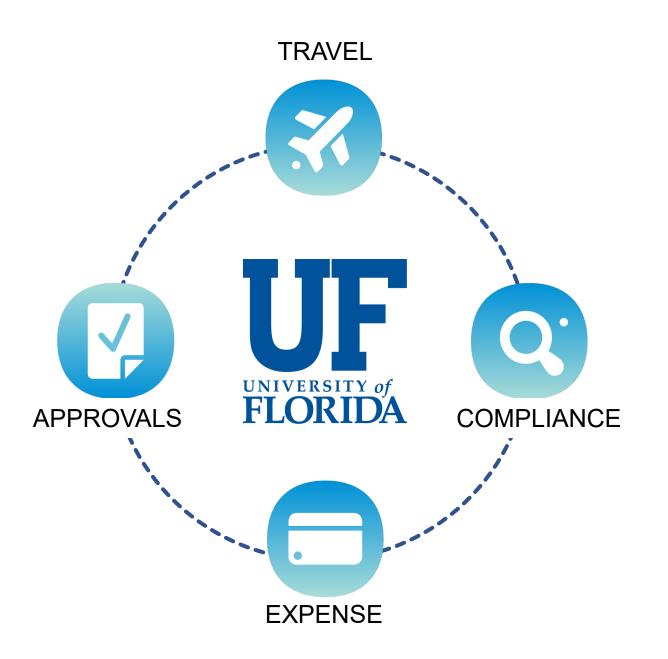
- Completed: System Overview and User Types
- Today: PCard Transactions in an Expense Report
- Travel Report / General Reimbursements Report
- Booking Tool & Payment Options

Format

- 60 90 minute recorded sessions
- Present on each of the topics for 30 – 45 minutes
- Remaining time work through scenarios and answer questions

Project Goals

- **Redefine** the campus travel and reimbursement experience
- Seamless PCard integration
- Streamline and simplify
 processes
- Elevate compliance
- Increase transparency and spend visibility
- Identify cost savings
 opportunities



Our Commitment to You

- Comprehensive website
- Project newsletter
- Just-in-time training alongside system
 introduction
- User-friendly guides



TRAVEL & PCARD SYSTEM

https://cfo.ufl.edu/initiatives/uf-go/

Project Status

Status

- Final phase
 - Continue Timely Topics sessions
 - College / Department visits
 - Finalizing integration with myUFL

Goal

- Kick-off Pilot onboarding process
- Pilot and Go-live in Spring Semester 2023



Be on the lookout for key changes!

Highlight potential impacts to your unit's Travel and PCard processes

PCARD BASICS

Primary User Modules*



Submit a Travel Request or request a cash advance

*Also supports guest travel

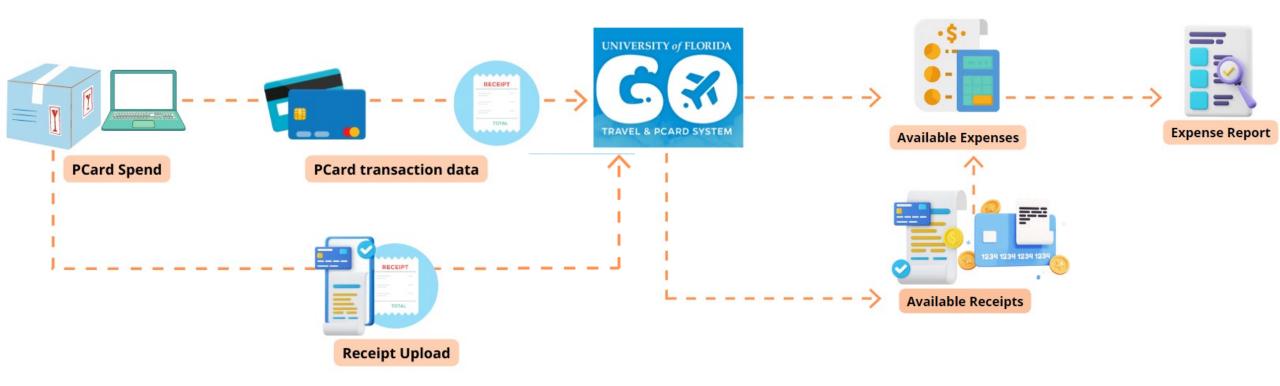


Book travel on Concur platform, supported by World Travel Services

SUBMIT EXPENSES

Submit Travel, PCard, Employee Reimbursement expense report

PCard Non-Travel



PCard Directives & UF GO

How a PCard is used for non-travel transactions is not changing

- If an item <u>can be</u> purchased with a PCard today, it can be purchased when UF transitions to UF GO
- If an item is <u>not allowed</u> to be a purchased with a PCard today, it won't be allowed when UF transitions to UF GO

UF GO PCard Definitions

Available Expenses: Section in UF GO that contains PCard charges not assigned to an expense report (i.e., a list of transactions to reconcile)

Transaction Date: The date a PCard charge was made and is the date used in UF GO

Posted Date: When a PCard charge posts to the bank (occasionally a day or two after the card is swiped)

Expense Report: Electronic form to process expenses. There are three main categories: Travel, PCard Only (Non-Travel), General Reimbursement (Non-Travel)

Expense Type: Category that describes your purchase, it replaces the use of an account code. For example, General Office Supplies = 732100 (account code)

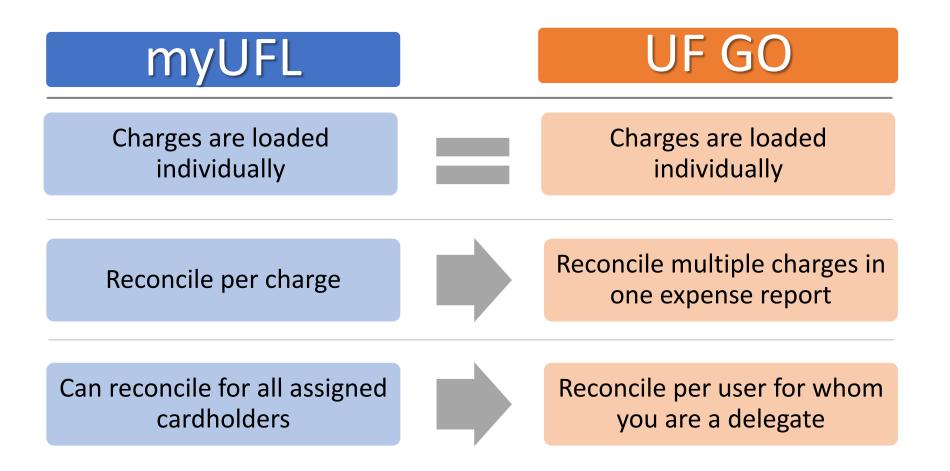
PCard Charges in Travel Reports

- PCard charges for travel will be reconciled once the travel event is complete
- This means charges may be pending for months until the traveler returns

This will be covered in-depth in our next session!



PCard: Current & Future State



PCard Charges



Ursa User's PCard Charges







Computer Software

MEMBERSHIP FEE

Membership & Dues

Current State



PCard Charges in myUFL

- A reconciler can search for charges by:
 - Cardholder's UFID

Reconcile Statement Search

Role Name			~	
Employee ID	(2		
Name		Look U	p Employee ID	×
Card Issuer	Empl ID:	begins with 🖌	1223344	Help
Card Number			1223344	
Transaction Number	Search	Clear	Cancel Basic Lookup	
Merchant				atch
Sequence Number				
Line Number				
Billing Date				
Statement Status				.::
Budget Status	~			
Chartfield Status	~		· <u>·····</u>	
Transaction Date		То		
Charge Type	~			
Posted Date	[То		
Rows Per Page	50			
	Auto Save Who	en Scrolling T	hrough Chunks	
Search	Clear			

PCard Charges in myUFL

- A reconciler can search for charges by:
 - Cardholder's UFID
 - Leaving search fields blank and clicking "Search" to view all cardholders attached to a proxy

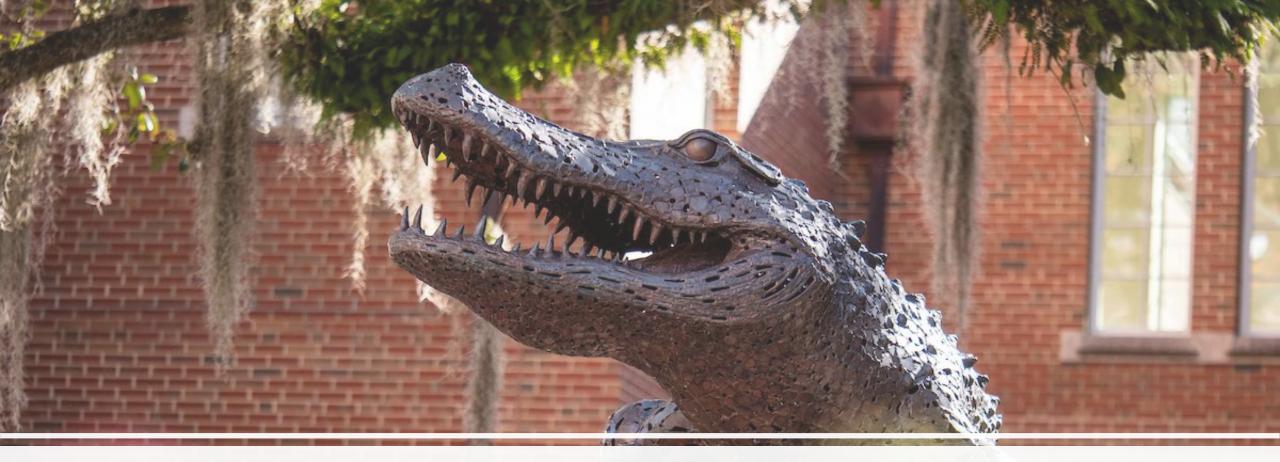
Reconcile Statement Search

Role Name				~	
Employee ID		Q			
Name					Q
Card Issuer				~	
Card Number					
Transaction Number					
Merchant					Z Exact Match
Sequence Number					
Line Number					
Billing Date		Q	То	Q	
Statement Status		•			
Budget Status		•			
Chartfield Status		•			
Transaction Date			То		
Charge Type		•			
Posted Date			То		
Rows Per Page	50				
	Auto Save	When Sc	rolling Through	Chunks	
Search	Clear				

Procurement Card Charges

× + UF Reconcile Statement my.ufl.edu/psp/ps/EMPLOYEE/ERP/c/MANAGE_PROCUREMENT_CARDS.CC_RECON_WB.GBL?cmd=uninav&Rnode=ERP&uninavpath=Root%7bPORTAL_ROOT_OBJECT%7d.NO_CRUMB%7bPTUN_11453933000069066%2cPORTAL_ROOT_OBJECT%7d.Recon... C **Reconcile Statement** Reconcile Statement New Window Reconcile Statement Procurement Card Transactions 1 of 3 Refresh OnBase Indicators 44 •• н M **Bank Statement** Шī, Q H. ► View All 1 of 3 Billing ∎ Transaction Transaction Employee Name Card Issuer Card Number Trans Date Merchant *Status Currency Amount ۲ ************* 1212 1 ~ User.Ursa MBNA 09/21/2022 SORINEX EXERCISE EQUIPME Staged ¥ 1.115.97 USD Second,Sam *********3434 0 2 MBNA 09/20/2022 FLORIDA AWARDS & TROPHY C × 255.00 USD Staged Ames, Amy *********5656 \bigcirc 3 MBNA 09/21/2022 COUNCIL ON UNDERGRADUATE Staged ¥ 275.00 USD . -Select All Clear All Verify Stage Approve Purchase Details Split Line **Distribution Template** Search

Save Notify Refresh



Future State

Delegate in UF GO



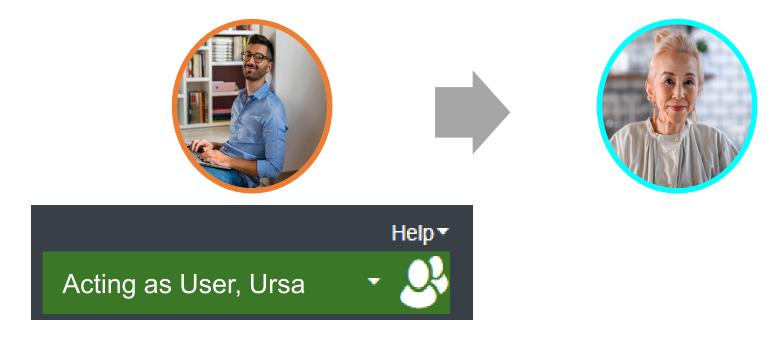


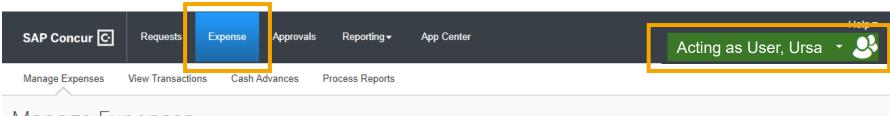
Dan Delegate

P	rofile 🗕 💄
💄 Dan Delegate	
Profile Settings Sign Out	
🔀 Acting as other user 🕜	
 Act on behalf of another user Act as user in assigned group (Proxy) 	
user	Q
User, Ursa User ID: 11223344 Login ID: ursauser@ufl.edu	



PCard charges will be processed by or while acting as a delegate for the cardholder





Manage Expenses

REPORT LIBRARY View: Active Reports V

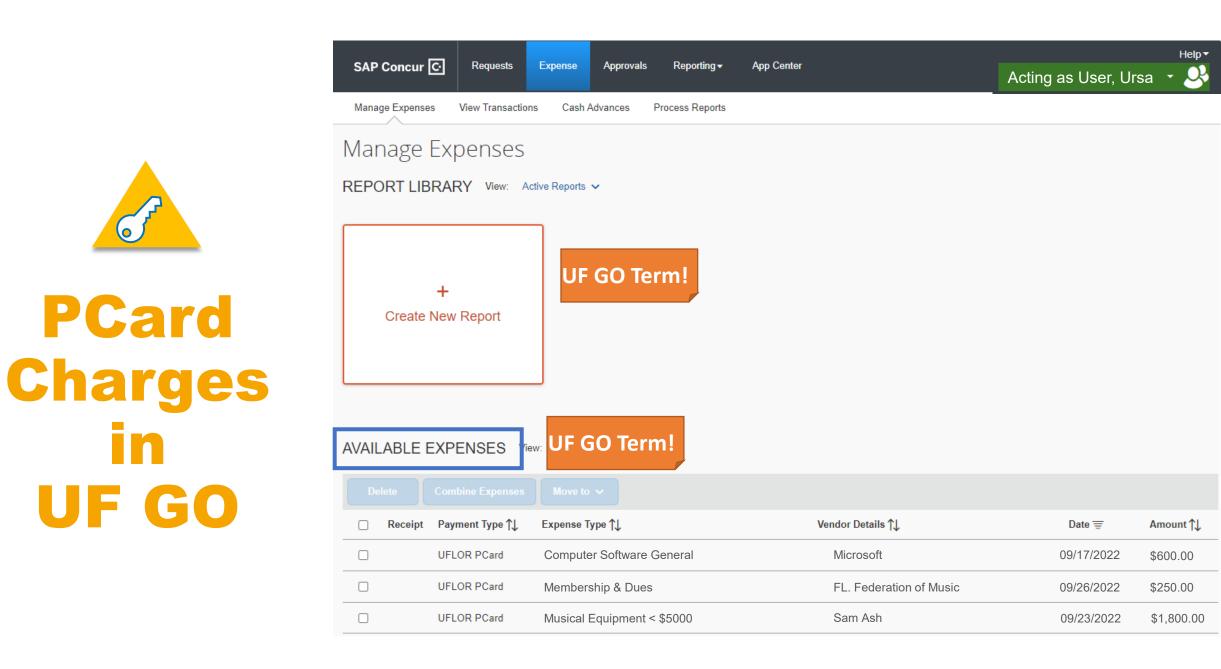


AVAILABLE EXPENSES View: All Expenses V

Receipt	Payment Type ↑↓	Expense Type ↑↓	Vendor Details ↑↓	Date \Xi	Amount ↑↓						
	UFLOR PCard	Computer Software General	Microsoft	09/17/2022	\$600.00						
	UFLOR PCard	Membership & Dues	FL. Federation of Music	09/26/2022	\$250.00						
	UFLOR PCard	Musical Equipment < \$5000	Sam Ash	09/23/2022	\$1,800.00						



PCard Charges in UF GO

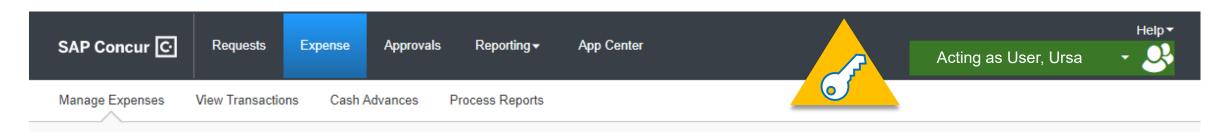


PCard Expense Report Header



Report Type *		
UFLOR PCard Only (Non-Travel)		
Report Description * 🕜	Report Date	
PC - 09302022	10/06/2022	
Business Unit * 2	Department *	3 Fund *
▼ ✓ (UFLOR) University of Florida	▼ ✓ (64101000) FA-CONTROLLER-ADMINISTRATION	T v (101) E&G-GEN REV - MAIN CAMPUS
Program *	Budget Reference *	Source of Funds
▼ ✓ (6100) General Administration	▼ ✓ (CRRNT) CURRENT BUDGET	Y v Search by Code
FLEX	UFID	Project ID-Activity ID-PCBU
Y Search by Code	▼ Search by Code	Y · Search by Code
CRIS Code		
Y Search by Code		

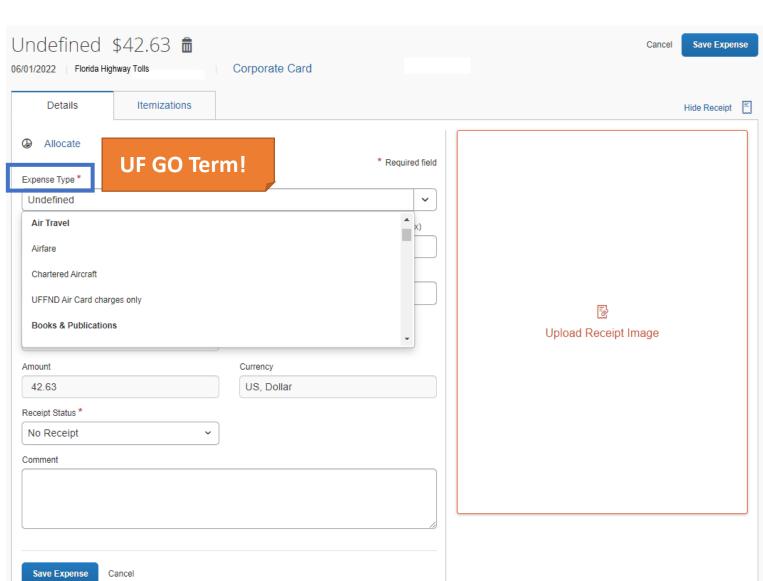
Charges in a PCard Expense Report



PC - 09302022 💼 Not Submitted		Copy Report	Submit Report
Report Details 🗸 Print/Share 🗸 Manage Receipts 🗸			
Add Expense Edit Delete Copy	Allocate Combine Expenses Mo	ove to 🗸 V	/iew: Standard 🗸
☐ Comments ↑↓ Receipt ↑↓ Payment Type ↑↓	Expense Type ↑↓ Vendor De	etails ↑↓ Date =	Requested ↑↓

PCard Charges & Expense Types

- Expense Types are mapped to account codes in the General Ledger
- Charges may show up as "undefined" and should be set to the appropriate expense type
- System will learn the expense types of your charges





Account codes will no longer be entered for PCard charges; Expense Types will be selected instead

- A more intuitive classification system
- Consistent with travel and general reimbursement
- Allows for smart technology to help with data entry

Charges in a PCard Expense Report

SAP Concur 🖸	Requests	Expense	Approvals	Reporting -	App Center			Help▼
	noquests	Ехрепос	γφρισταισ	reporting *			Acting as User, Ursa	- 🐣
Manage Expenses	View Transactio	ons Cash	Advances	Process Reports				

PC - 09302022 \$ 2,650.00 fm

Report Details V Print/Share V Manage Receipts V

Not Submitted

Report		ronare •	manage receipts 🔹				
Add	l Expense		Delete Copy	Allocate Combi	ine Expenses Move to 🗸	Vie	w: Standard 🗸
	Comments †↓	Receipt †↓	Payment Type ↑↓	Expense Type ↑↓	Vendor Details ↑↓	Date 🗐	Requested ↑↓
	,		UFLOR PCard	Computer Software General	Microsoft	09/17/2022	\$600.00
	Ģ		UFLOR PCard	Memberships & Dues Attendees (1)	FL. Federation of Music	09/26/2022	\$250.00
	Ģ		UFLOR PCard	Musical Equipment <\$5000	Sam Ash	09/23/2022	\$1,800.00

\$2,650.00

Submit Report

Copy Report

Receipts in UF GO



- Pictures of PCard receipts taken via the inapp camera or emailed to <u>receipts@expenseit.com</u> will do its best to pre-populate:
 - Expense Type
 - Transaction Date
 - Vendor Name
 - Amount
- Available as soon as the receipt is uploaded

View Receipts & Charges

Users and delegates have the same view

orting - App Cen	iter			Adminis	tration + Profile +
+ New	00 Required Approvals	04 Authorization Requests	100 Available Expenses	05 Open Reports	03 Cash Advances
	+	+ 00 New Required	+ 00 04 New Required Authorization	+ 00 04 100 New Required Authorization Available	+ 00 04 100 05 New Required Authorization Available Open

MY TASKS

00 Required Approvals	→ 99+ Available Expenses	→ 05 Open Reports →
Great! You currently have no approvals.	06/04 Car and Truck Dealers (New and U \$163.00	09/26 092422 - UFFND - TEST \$980.00
	06/04 Grocery Stores \$376.06	09/26 092422 - Image Testing \$2,700.00
	06/04 Car and Truck Dealers (New and U (\$163.00)	09/26 9/23 ITR IMAGE \$3,100.00
	06/04 Chiropractors \$142.41	09/26 9/26 ITR IMAGE \$3,100.00
	06/03 Non-durable Goods, Not Elsewhere (\$465.78)	09/19 PC - Test from 6/1/22 - 6/15/22 (\$1,178.80)

PCARD PROCESSING & TIMELINES

Current State



myUFL Current State

- Cardholder provides PCard backup information outside of myUFL
- Cardholder verifies PCard charges are appropriate
- PCard charges are reconciled one at a time
- All transactions can be verified and approved at any time within 15 days of the billing date

Bank Stat	ement										
ा Transa	ation	<u>B</u> illing						I	. 1.	3 of 3 🗸	
Transa	cuon	Billing Date	Merchant	Description	*Status	Transaction Amount≜	Currency				Trans Date
1		09/15/2022	EXPEDIA 72388523033205	TA12345; Flight for Alberta Gator	Verified •	445.76	USD	Q	Ø	R	09/13/2022
2		09/21/2022	SP BANTAM TOOLS	Desktop CNC milling machine & va	Approved ~	4,667.54	USD	Q	Ø	R	09/19/2022
3		09/23/2022	TEQUIPMENT	PCB soldering and testing tools	Verified ~	365.34	USD	Q	Ø	Ŗ	09/20/2022
	•										
Select	All		Clear All	Stage	Verify	Approve					
Search		Purchase	Details	Split Line Dis	tribution Template						
Save	No	tify Refre	sh								

Locating Open Charges in myUFL

myUFL Query: UF_PCard_Transaction_Search

Answers the questions:

"What charges are pending for my PCard holders?"

"Which charges are the highest priority?"

UF_PCARD_TRANSACTION_SEARCH - Runs on proxy id

Proxy ID: 12131214

View Results

Download results in :	Excel SpreadSheet	CSV Text File	XML File	(6 kb)
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View All

First 1-9 of 9 Last

Row	Unit	ID	Name	Email ID	Tran Nbr	Dept	Posted	Bill Dt	Status	Merchant	Descript	Tran Amt AG	E Reference
1	6401	21886460	Smith, John	jsmith@ufl.edu	TXN05444255	64010010	09/15/2022	09/16/2022	Verified	Home Depot	Building supplies - plywood	600.000 1	0 24493982257207309329062
2	6401	4028/4104	Perez, Gina	gperez@ufl.edu	TXN05444301	64010010	09/15/2022	09/16/2022	Staged	HigherEdJobs.Com	Job announcement for AST PROF position	249.000 1	0 24492152257852577517418
3	6401	88414104	Lin, Suri	slin@ufl.edu	TXN05444309	64010010	09/15/2022	09/16/2022	Verified	OMNI HOTELS	Lodging for BirdCon Conference 2022	499.000 1	0 24492152257852577157603

Processing PCards Charges in myUFL

Two-Week Period

Charges available to reconcile:

Ursa's PCard								
•	TXN 1							

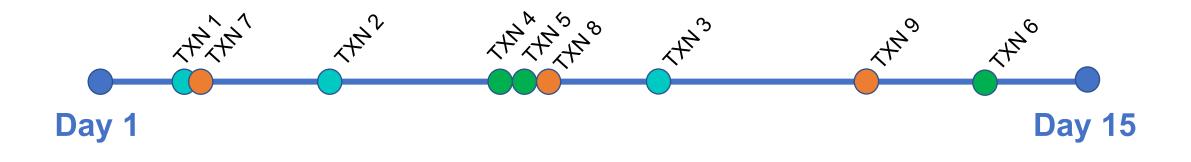
- TXN 2
- TXN 3

Sam's PCard

- TXN 4
- TXN 5
- TXN 6

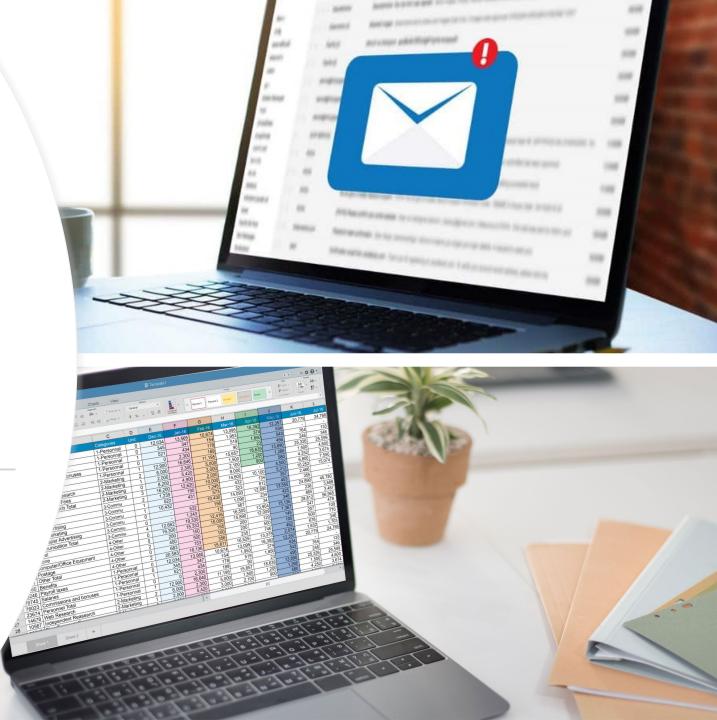
Amy's PCard

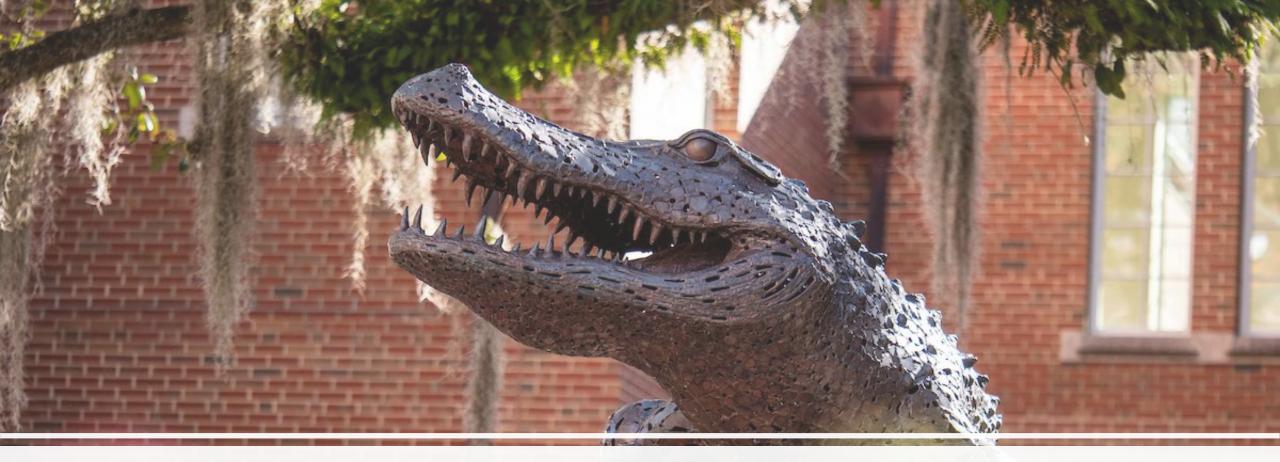
- TXN 7
- TXN 8
- TXN 9



Routing for Approval in myUFL

Departments have their own process on how to notify approvers of charges ready to be approved





Profile 🔻

SAP Concur 🖸 🛛 🖡

Requests Expense

Approvals I

 \rightarrow

Reporting
App Center

app oontor

UF **G**

+ New 00 Required Approvals

UF GO Term!

COMPANY NOTES

UF Policy Links for International Travel (click Read More for more details)

- UF Policy on Export Control
- UF Directives on International Travel
- Taking UF Assets Abroad
- UF Policy on Intellectual Property

MY TASKS



Required Approvals

Great! You currently have no approvals.



99+ Available Expenses

06/04 Car and Truck Dealers (New and U \$163.00

- 06/04 Grocery Stores \$376.06
- 06/04 Car and Truck Dealers (New and U (\$163.00)

UF GO Future State

Approval Window

 Charges should be approved within 15 days of the posted date

Submission Guidelines

- An expense report can be submitted every 7 days
- UF's recommendation is to submit every 14 days



- Working on a report with similar functionality as UF_PCard_Transaction_Search
- Contains unsubmitted expenses for PCard/Travel/Gen. Reimbursement
- Data will be a day delayed

UF_PCARD_TRANSACTION_SEARCH - Runs on proxy id

-												
wnload	I results in :	Excel SpreadSheet CSV	fext File XML File	(6 kb)								
w All												First 1-9 of 9 Last
v Unit	ID	Name	Email ID	Tran Nbr	Dept	Posted	Bill Dt	Status	Merchant	Descript	Tran Amt AGE	Reference
6401	21886460	Smith, John	jsmith@ufl.edu	TXN05444255 (64010010	09/15/2022	09/16/2022	Verified	Home Depot	Building supplies - plywood	600.000 10	24493982257207309329062
		Smith, John Perez, Gina	, 0	TXN05444255 (TXN05444301 (Home Depot HigherEdJobs.Com	Building supplies - plywood Job announcement for AST PROF position		
×!	vy ID: 12 w Resu wnload v All	vy ID: 12131214 w Results wnload results in : v All	vy ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV To v All	ry ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (v All	vy ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	vy ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	vy ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	vy ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	ry ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	ry ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All	ry ID: 12131214 w Results wnload results in : Excel SpreadSheet CSV Text File XML File (6 kb) v All



The goal for the new report is to answer questions such as:

- Which PCard holders have open charges within set parameters?
- How old are the charges for a specific PCard holder?
- What are the oldest (highest priority) transactions in your unit?

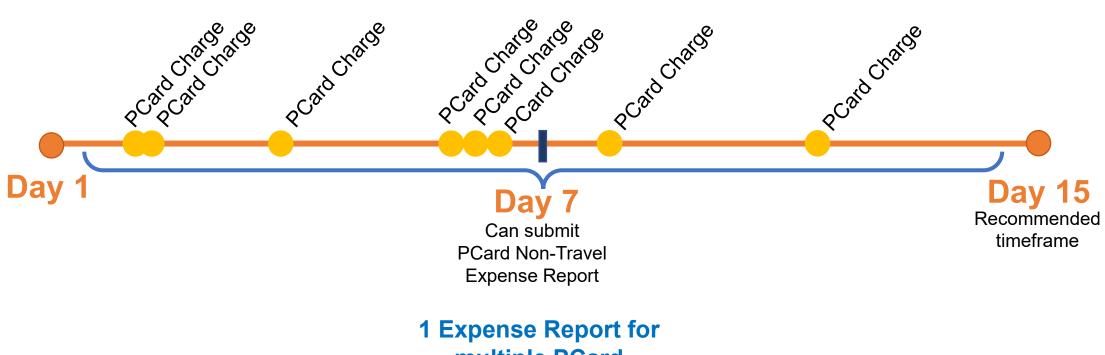
- Are all charges assigned to an expense report?
- Have allocations/chartfields been provided for the expenses in a report?
- Which reports are pending submission to the approval workflow?

Processing PCard Charges in UF GO

Two-Week Period



Ursa User's PCard charges available to process



multiple PCard Transactions



PCard expense reports can be submitted every 7 days; best practice is to submit every 14 days

• PCard charges can still be reconciled every day

Submitting for Approval



Delegate

Prepare (optional) 1. Delegates click the "Submit Report" button to trigger an overnight notification to the PCard holder



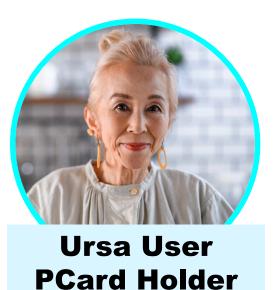
2. PCard holder is notified of pending expense report waiting to be submitted

Submitting for Approval



Notification





If a Delegate is preparing on behalf of a cardholder, upon clicking "Submit Report" the cardholder will receive an email prompting them to review and submit their report

Cardholder is required to <u>review</u> <u>and certify</u> their expenses in order to submit their expense report

Types of System Emails

Delegate

User



Financial Approver

Туре	Subcategory	Purpose	Audience
Notifications	Report Status	Provides status update on where my report is located	Users Delegates* Approvers
	Available Transactions	Notify of new PCard charges	Users Delegates*
Reminders	Compliance & Controls	Remind users of pending reports, aging transactions, travel request/report aging, etc.	Users Delegates* Approvers

*Delegates must be set up to receive notifications and reminders

Submitting for Approval

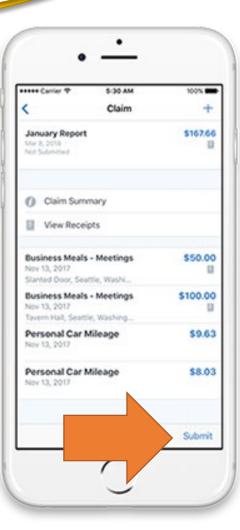
PCard holder must click "Accept & Continue"

User Expense Report Electronic Agreement	×
 By clicking on the 'Accept & Submit' button, I certify that: This is a true and accurate accounting of expenses incurred to accomplish official business for the University and there are no expenses claimed as reimbursable which relate to personal or unallowable expenses. All required receipt images have been attached to this report. I have not received, nor will I receive, reimbursement from any other source(s) for the expenses claimed. In the event of overpayment or if payment is received from another source for any portion of the expenses claimed I assume responsibility for repaying the University in full for those expenses. 	L
Cash Advance Request (When Applicable) I agree to be personally accountable to the University of Florida for the appropriate use and disposition of these funds, including safeguarding against loss, theft, or unauthorized use.	1
As the recipient of the cash advance, I am responsible in complying with all applicable rules, regulations, and policies, including reconciling advanced funds with appropriate documentation and receipts within the required time frames. It is	•
Cancel Accept & Continu	ie

Key Changes

Only the user (ex. Traveler/PCard holder) can submit their own request and/or expense report

- Accountability is with the individual who incurred the expense
- Replaces the need for physical signatures on expense reports and receipts



UF GO APPROVAL WORKFLOW: PCARD EXPENSE REPORT

Submitting for Approval Recap

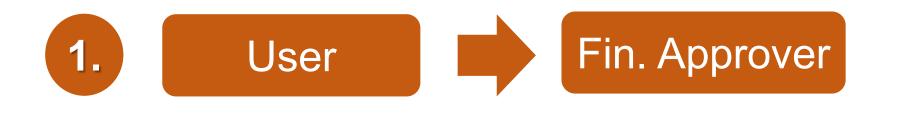


Ursa User PCard Holder

- Ursa, the cardholder, <u>reviewed and</u> <u>certified</u> her expenses.
- Expense report has been submitted into the workflow.
- The workflow depends on a segment of your Chartfield Department ID.

Future State: PCard Reconciliation

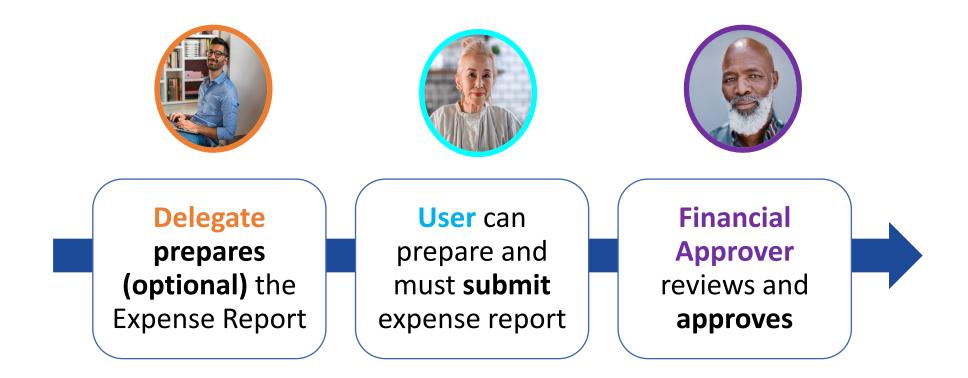
In UF GO, there are two possible reconciliation options for PCard charges:





Types of Users in Workflow





This workflow applies to all Expense Reports Travel, <u>PCard Only</u>, and General Reimbursement

Financial Approvers

- Only one Financial Approver per department ID
- Concerns? We have solutions!
 - Overwhelming number of expense reports for each Financial Approver
 - Business continuity if Financial Approver is on extended leave
 - Cross-college split of expenses



Delegate Approver

Authority Level

- Same as approver
- May be director, manager, vice-chair, shared service center



Financial Approver

• CAN

- Approve Travel Requests and expense reports for PCard, Travel, and General Reimbursement
- Receive notification emails to approve requests/reports



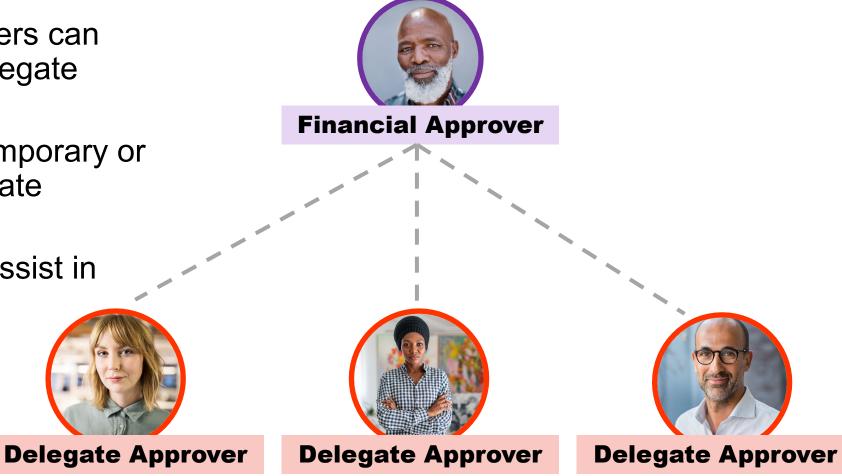
Delegate Approver

• MUST

- Complete approver training and be granted approver security role in myUFL
- Be assigned to the approver by core office
- CANNOT
 - Assign themselves the role of delegate approver

Delegate Approver Models

- Financial Approvers can have multiple delegate approvers
- Can be set as temporary or permanent delegate approvers
- Core Office will assist in set-up



Department A

Current State

- Felix is the Finance Manager for Dept. A
- Felix approves all travel and general reimbursements reports in myUFL
- **Doreen** is Dept. A's accountant
- Doreen approves all PCard transactions



Delegate Approver

- Felix is the Financial Approver in UF GO
- Felix will continue to approve only travel and general reimbursement reports
- **Doreen** is his Delegate Approver
- Doreen will act as Felix to approve pending PCard reports in his approval queue
- The department agreed to start the name of each report with a "T" for travel, "P" for PCard, and "G" for general reimbursement to easily distinguish them in the approval queue

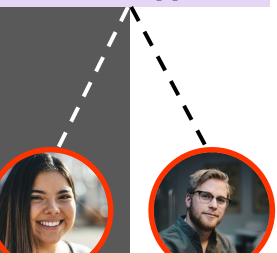
Department B

Current State

- Robin is the Finance Manager for Dept. B
- Ana approves travel and PCard transactions paid on grants
- **Daniel** approves travel and PCard transactions paid on state funds



Financial Approver



Delegate Approvers

- Robin is the Financial Approver listed in UF GO
- Ana and Daniel will be Robin's Delegate Approvers and will continue to divide the workload according to funding source
- Ana and Daniel will act as Robin to approve pending reports in her approval queue
- The department agreed to start the name of each report with a "G" if grant funded and an "S" if state funded to easily distinguish them in the approval queue

College C

Current State

- College C has 30 unique Department IDs
- Kelly approves travel for all deptIDs for the college
- Andy approves PCard transactions for all deptIDs for the college
- Michael is the Finance Director for College C





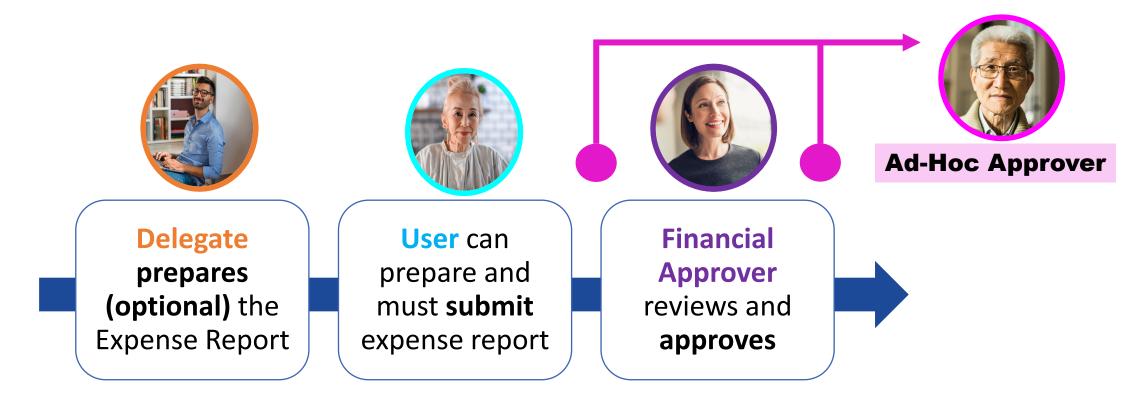
Financial Approver



Ad-Hoc Approver

- Kelly is the Financial Approver for DeptID 1-15
- Andy is the Financial Approver for DeptIDs 16-30
- The college decided that transactions over a certain monetary threshold will need to be reviewed by Michael
- Michael will need to be added as an ad-hoc approver to reports that exceed the threshold

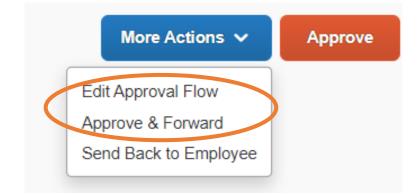
Future State Approval Workflow



This workflow applies to all Expense Reports Travel, <u>PCard Only</u>, and General Reimbursement

Ad-Hoc Approvers

- This approver type is added to the pre-existing workflow, it does not replace an approver
- Once added, the ad-hoc approver must take action for the report to continue moving through workflow
- Often use for PI and Co-PI approval



Edit Approval Flow		×
Manager Approval		
TEST, Default Super sor		
+ Add Step User-Added Approver		
▼ ✓ Search by Last Name	Delete	
+ Add Step		
Cost Object Approval		
+ Add Step		
RISC Review		
Review, RISC Office		
+ Add Step		
	Cancel	Save



Travel and PCard will have one Financial Approver for each Department ID

- Approvers can only take action for department IDs to which they are assigned
- Using the delegate approver function can help divide the workload
- Each department ID must have a primary and secondary approver (concept covered in Session 1; see recording on website)

YOUR UNIT



How will these changes impact your current processes?

Key Changes

- 1. Multiple PCard transactions = One Expense Report
- 2. PCard charges will be processed by or while acting as a delegate for the cardholder
- 3. PCard expense reports can be submitted every 7 days, best practice is to submit every 14 days
- 4. Account codes will no longer be entered for PCard charges; Expense Types will be selected instead
- 5. Only the user (ex. Traveler/PCardholder) can submit their own request and/or expense report
- 6. Travel and PCard will have one Financial Approver for each Department ID

Helpful Topics to Consider

- What would you like to communicate to your PCard holders about UF GO?
- How would you like to structure your delegates to best serve your population considering how cardholders work within the system?
- Does the workload (travel and PCard) need to continue being separate? Or would it be helpful to integrate?



We hope you join us in our future sessions!

Questions?