UNIVERSITY *of* FLORIDA

GO

TRAVEL & PCARD SYSTEM

Agenda

- Introduction
- Travel Request
- Travel Report
- General Reimbursement

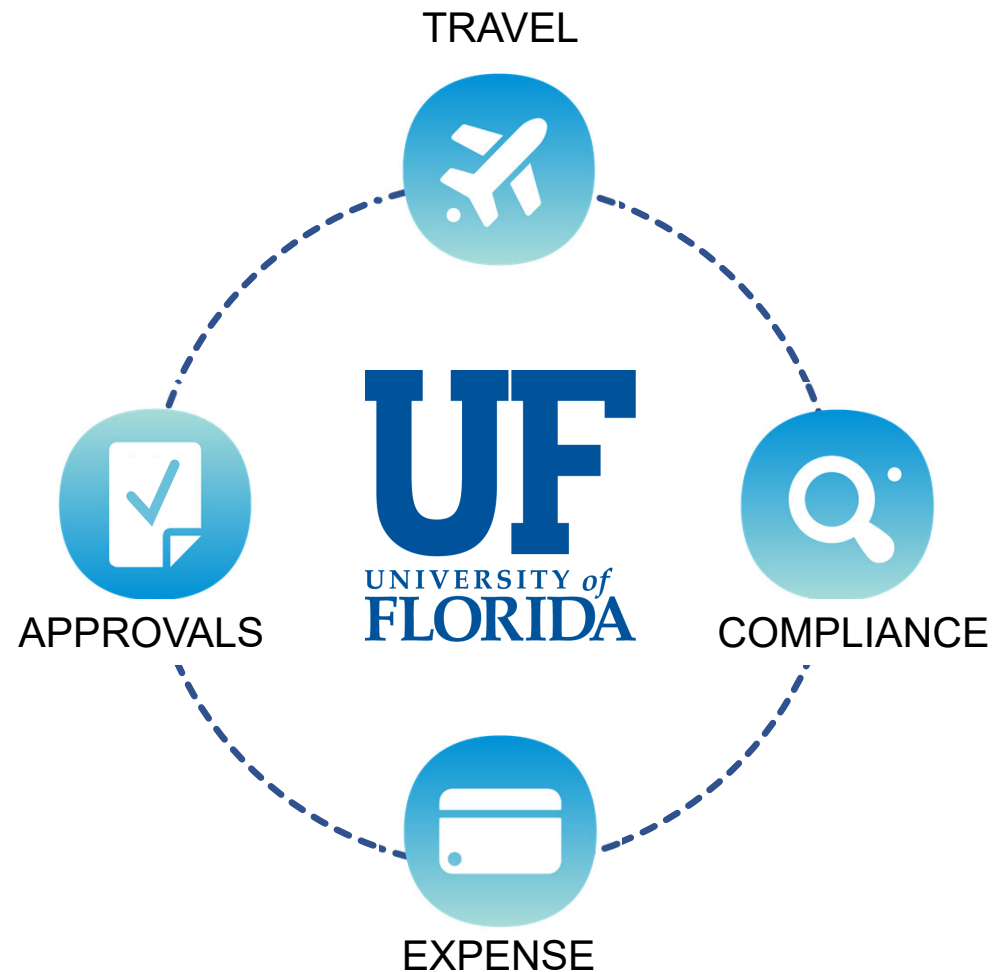# UF GO Timely Topics Series

Topics

- **Completed**: System Overview and User Types
- **Completed**: PCard Transactions in an Expense Report
- **Today:** Travel Request & Report / General Reimbursements Report
- Booking Tool & Payment Options
- Guest Travel

Format

- 60 – 90 minute recorded sessions
- Present on each of the topics for 30 – 45 minutes
- Remaining time work through scenarios and answer questions

Project Goals

- **Redefine** the campus travel and reimbursement experience

- Seamless **PCard integration**

- **Streamline** and **simplify** processes

- Elevate **compliance**

- Increase transparency and **spend visibility**

- **Identify cost savings** opportunities

TRAVEL

APPROVALS

COMPLIANCE

EXPENSE

Our Commitment to You

- Comprehensive website
- ***Ready, Set, UF GO*** newsletter
- Just-in-time training alongside system introduction
- User-friendly guides

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TRAVEL & PCARD SYSTEM

https://cfo.ufl.edu/initiatives/uf-go/
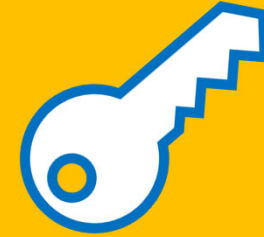
Project Status

Status

- Final phase
  - Continue Timely Topics sessions
  - College / Department visits
  - Finalizing integration with myUFL

Goal

- Kick-off Pilot onboarding process
- **Pilot** and **Go-live** in Spring Semester 2023

Key Changes 🔑

Be on the lookout for key changes!

Highlight potential impacts to your unit's Travel and PCard processes

TRAVEL REQUEST BASICS
(formerly known as Travel Authorization)

Primary User Modules*

REQUEST

Submit a **Travel Request** or request a cash advance

*Also supports guest travel

TRAVEL

Book travel on Concur platform, supported by World Travel Services

SUBMIT EXPENSES

Submit **Travel**, PCard, **Employee Reimbursement** expense report

Travel Request to Travel Report

Pre-trip approval

Travel Request

Book travel

Travel itinerary

PCard transaction data

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TRAVEL & PCARD SYSTEM

Available Expenses

Available Receipts

Expense Report

Travel Expense Report
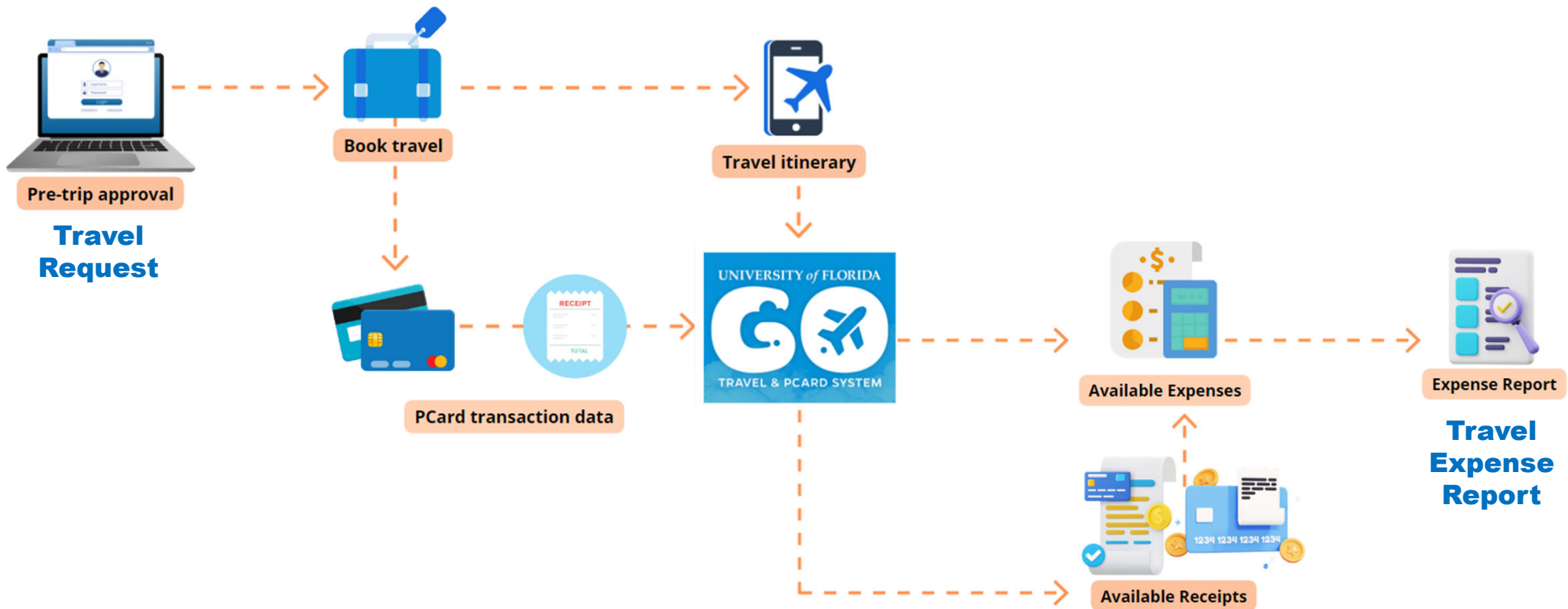
Current State

Current State: Travel Authorization in myUFL

- One form for all Travel Authorizations (TA)

- Encumbrance
  - Budget-based funds only
  - Cash-based funds and expenses paid with a PCard **do not** encumber
  - Liquidation occurs when expense report is submitted and closed

- Travel Authorization and Expense Report contain the same detailed fields

- Cash Advance is a separate transaction

- Supervisor approval is obtained outside the system

- Approval workflow is limited to Financial Approver(s)

Future State

Upcoming Trip

- Ursa User, a PI, is traveling to a conference in Las Vegas

- Ursa asked Dan Delegate, an administrative assistant, to prepare her Travel Request

User

Delegate

Delegate in UF GO

Dan Delegate

Dan Delegate

Profile Settings | Sign Out

Acting as other user ?

- Act on behalf of another user
- Act as user in assigned group (Proxy)

user

User, Ursa
User ID: 11223344
Login ID: ursauser@ufl.edu

Delegates

UF GO allows the delegation of authority to others:

- **Delegate**
  - Performs administrative tasks on behalf of another user
  - Executive Assistant, Shared Services

- **Delegate Approver**
  - Same level of authority as approver
  - Director, Manager, Vice-Chair

Delegate

Delegate Approver

Travel Request

(formerly known as Travel Authorization)

Travel Request

Request Type *

| UFLOR Domestic Travel Request | ⌄ |

UFFND International Travel Request

UFLOR Domestic Travel Request

UFLOR Domestic Travel Request (Guest)

UFLOR International Travel Request

UFLOR International Travel Request (Guest)

Guest travel will be covered in Session 5!

- **Five types of Travel Request**
  - Approval routing is dependent on Request Type
  - International Request includes acknowledgement
  - Two requests are for Guests

- **Sections**
  - Header
  - Expenses

Travel Request Header

Request Type *

UFLOR Domestic Travel Request ⌄

Request Name *

[   ]

Trip Type *

Out of State ⌄

Traveler Type *

Employee ⌄

Business Purpose *

None Selected ⌄

Benefit to Grant or University * ❓

[   ]

Business Travel Start Date *

MM/DD/YYYY 🗓

Business Travel End Date *

MM/DD/YYYY 🗓

Final Destination Location *

🌐 ⌄ [   ]

Will this trip include personal travel? *

None Selected ⌄

Personal Travel Dates ❓

[   ]

Are you taking UF property? *

None Selected ⌄

Is this trip partially or fully paid by a Third Party? * ❓

None Selected ⌄

Business Unit *   ②

▼ ⌄ (UFLOR) University of Florida

Department *   ③

▼ ⌄ (64000000) FINANCE / ACCOUNTING

Fund *

▼ ⌄ Search by Code

Program *

▼ ⌄ Search by Code

Budget Reference *

▼ ⌄ Search by Text

Source of Funds

▼ ⌄ Search by Code

FLEX

▼ ⌄ Search by Code

UFID

▼ ⌄ Search by Code

Project ID-Activity ID-PCBU

▼ ⌄ Search by Code

CRIS Code

▼ ⌄ Search by Code

Travel Request: New Fields

Personal Travel

- Helps anticipate coverage needs
- List as a range or exact dates

Entity Visitation

- State mandated
- An "Entity" expense type must be completed
- Drop-down list vetted by Research

Compensation Travel

- Use when a third-party is paying part or the whole trip
- Comp expenses are available for use
- Entering $1.00 dollar amount is no longer needed

Will this trip include personal travel? *

None Selected ▾

Personal Travel Dates ❓

[   ]

Are you visiting an Entity while abroad? * ❓

None Selected ▾

Is this trip partially or fully paid by a Third Party? * ❓

None Selected ▾

Travel Request: Business Purpose

Business Purpose

- 15 broader categories

Benefit to Grant or University

- Key field required for all Travel Requests
- Should answer the "5Ws" explaining the who, what, when, where and why of the transaction.

Business Purpose *

None Selected ▾

Benefit to Grant or University * ?

Travel Request Expenses

Travel Request

Add Expected Expense

Search for an expense type

Comp Travel - Meals

Comp Travel - Other

Comp Travel - Train\Rail

⌄ Fees

    Conferences/Seminar/Workshop Registration

⌄ Lodging Expense

    Lodging

    Lodging - Group

    Lodging - Other Accommodations

Mileage

⌄ Other Travel Expenses

    All Inclusive Per Diem (Meals/Lodging)

Purpose - Cash Advance

⌄ Transportation

- **Expense Estimates**
  - Configured with general categories that include the following:
    - Air Travel
    - Transportation
    - Travel Meals
    - Fees
    - Mileage
    - Lodging
    - ***NEW* Comp Travel**

  - Consider lumping smaller expenses under "Other Travel Expenses"

  - In the Travel Report these general categories will become more detailed options

Key Changes 🔑

New expense types are mapped to existing account codes in the General Ledger based on Request and Trip Type

Key Changes 🔑
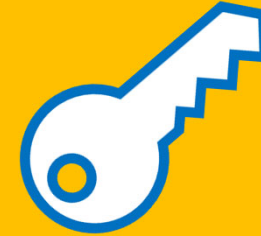
- Request Type: **Domestic** > Trip Type: In-state > Account Code: **771100**

- Request Type: Domestic > Trip Type: **Out-of-state** > Account Code: **771200**

- Request Type: **International** > Trip Type: International > Account Code: **772000**

UF GO Expense Types		Non-Travel Account Codes	Travel Account Codes		
UF GO Parent Expense Type	UF GO Expense Type	Ledger	In-State	Out-of-State	Foreign (G/L) International (UF GO)
Air Travel	Airfare	N/A	771100	771200	772000
	Chartered Aircraft	N/A	771100	771200	772000

Travel Request Estimates

Travel Request Approved

Travel Request: Cash Advance

- Part of the Travel Request

- Must include justification

- Approved at the time the Travel Request is approved

- Issued no earlier than 30 days prior to start of the trip

- If paid on grant funds, **Purpose – Cash Advance** expense type must be completed
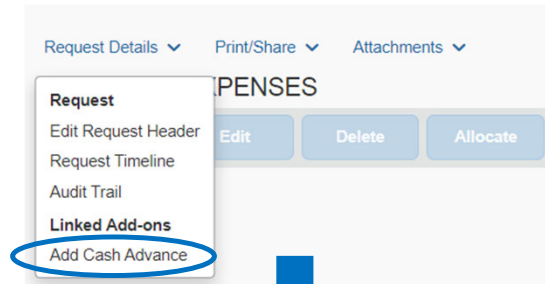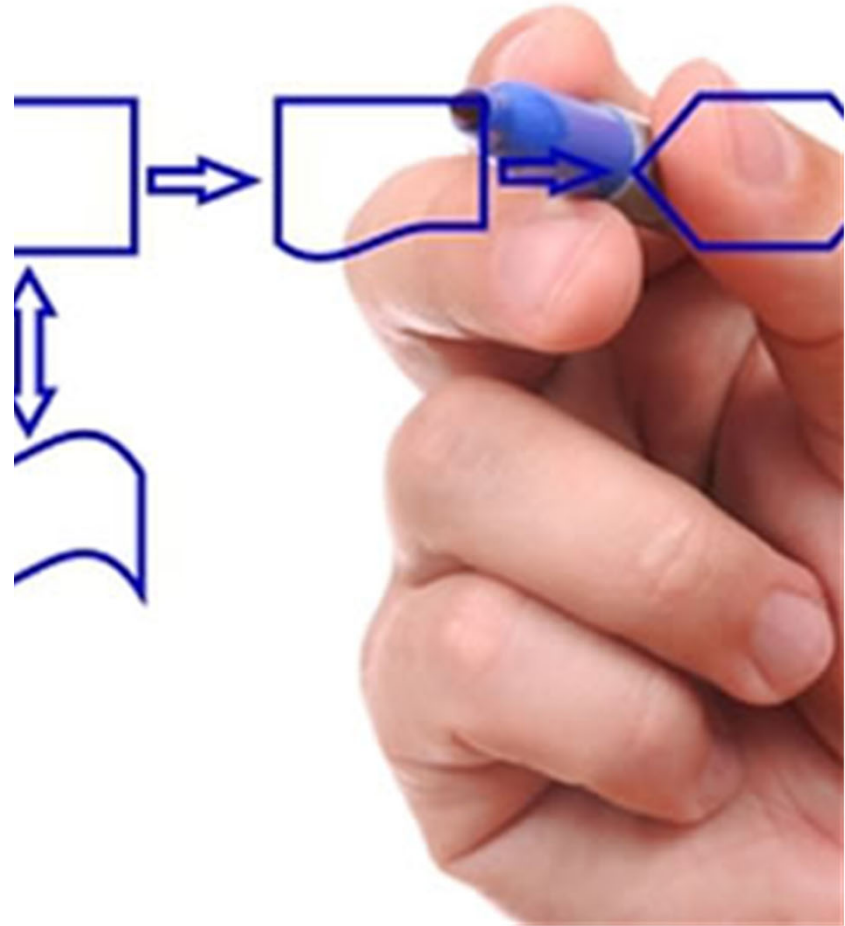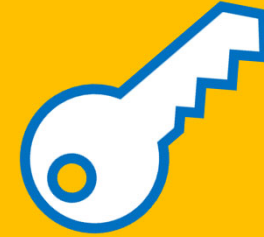
Travel Request: Encumbrance

- Budget-based funds encumber
  - E&G and C&G funds (current state!)
  - *NEW* Estimated travel expenses that will be paid with a PCard will encumber

- Cash-based funds **will not** encumber

- Liquidation occurs when the associated **Travel Expense Report** is approved by Financial Approver

Key Changes

Estimated travel expenses that will be paid with a PCard will encumber on budget-based funds

Submitting for Approval Recap

Ursa User Traveler

- Ursa, the traveler, <u>reviewed and certified</u> her Travel Request.

- Travel Request has been submitted into the workflow.

- The workflow depends on a segment of your Chartfield – Department ID.

Traveler's Certification/Acknowledgement

Domestic Travel Agreement   ✕

By clicking on the 'Accept & Continue' button, I certify that:
This is a true and accurate estimation of expenses that will be incurred to accomplish University of Florida official business.

Cash Advance Request (When Applicable)

I agree to be personally accountable to the University of Florida for the appropriate use and disposition of these funds, including safeguarding against loss, theft, or unauthorized use.

I understand the cash advance use restrictions as stated in the University of Florida's Travel policy. I agree to complete my expense report indicating use of these funds within sixty (60) days of returning from a trip or of event completion. I will refund unused balances to the University of Florida's Travel Office.

Cancel   **Accept & Continue**

Traveler's Certification/Acknowledgement

International Travel Attestation ✕

By submitting this travel authorization request, I certify that the travel authorization is true and correct and is an accurate representation of my intended travel plans as they relate to UF business. Further, I confirm that I have reviewed and acknowledge the following UF policies/directives:

- UF Policy on Export Control

- UF Directives on International Travel

- Taking UF Assets Abroad

- UF Policy on Intellectual Property

I certify that I will abide by all UF policies/directives while traveling on UF business. Violation of UF policies or directives while on travel may result in disciplinary action.
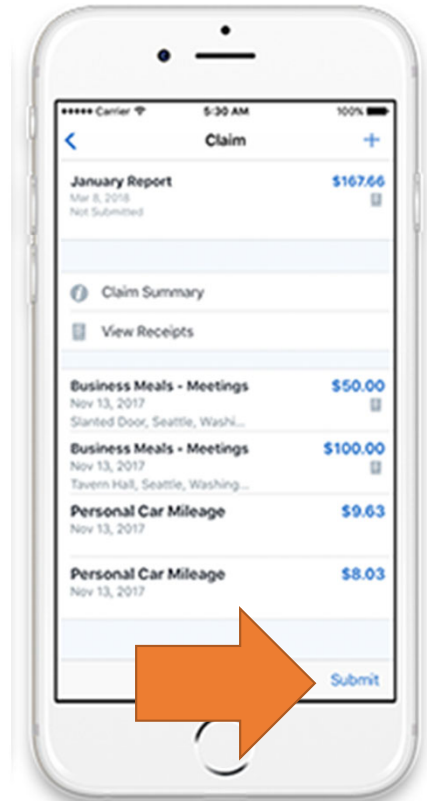
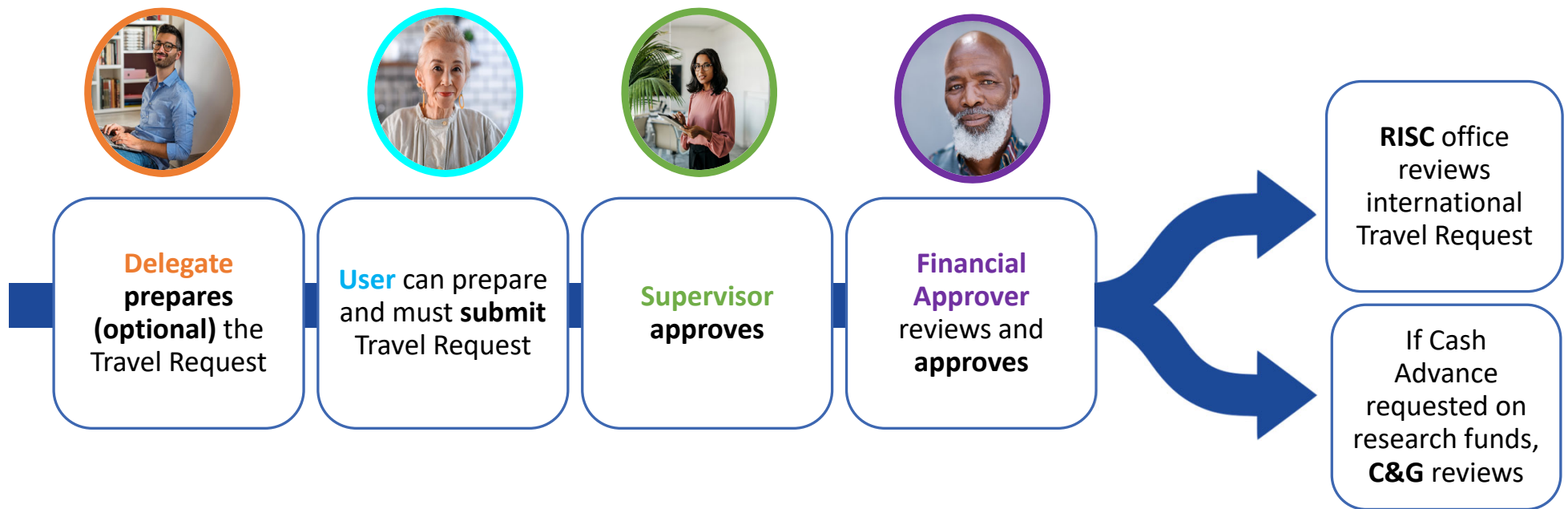Cancel   **Accept & Continue**

Key Changes

Only the user (ex. Traveler/PCard holder) can submit their own request and/or expense report

- Accountability is with the individual who incurred the expense
- Replaces the need for physical signatures on expense reports and receipts

Future State: Travel Request

Delegate **prepares (optional)** the Travel Request

User can prepare and must **submit** Travel Request

Supervisor **approves**

Financial Approver reviews and **approves**

RISC office reviews international Travel Request

If Cash Advance requested on research funds, **C&G** reviews

Key Changes 🔑

Supervisor* **must approve Travel Request**

*This responsibility can be delegated

Supervisor

Approve

Travel Request to Travel Report

Ursa User

Travel Request

- ✓ Request Number is system-generated
- ✓ Encumber budget-based funds
- ✓ Expenses are in general categories
- ✓ Gathers information on personal travel, entity visitation, and comp travel
- ✓ Chartfield can be set at the header and expense level

Travel Report

- ✓ Report Number is system-generated and does not match TR number
- ✓ Information may be loaded from the travel request
- ✓ May be manually created from travel request or it auto-creates at the start of the trip
- ✓ Detailed expense categories

TRAVEL REPORT OVERVIEW
(formerly known as Expense Report)

Current State

Expense Report in myUFL

- One-page expense report
- Gathers basic information

Travel Expenses paid with a PCard in myUFL

- Must be entered in two separate modules: T&E and PCard module
  - Duplication of work
  - Risk of double-entry

- Process PCard charge within 15 days of billing date

Future State

Trip Completed

- Ursa User is back from her conference in Las Vegas

- Ursa's expenses included:
  - Airfare $384.77
  - Lodging $1200.00
  - Travel Meals $116.00
  - Conf. Registration $711.55
  - Uber $90.00
  - Copies $25.00

- Dan Delegate will <u>prepare</u> her Travel Report

User

Delegate

Receipts in UF GO
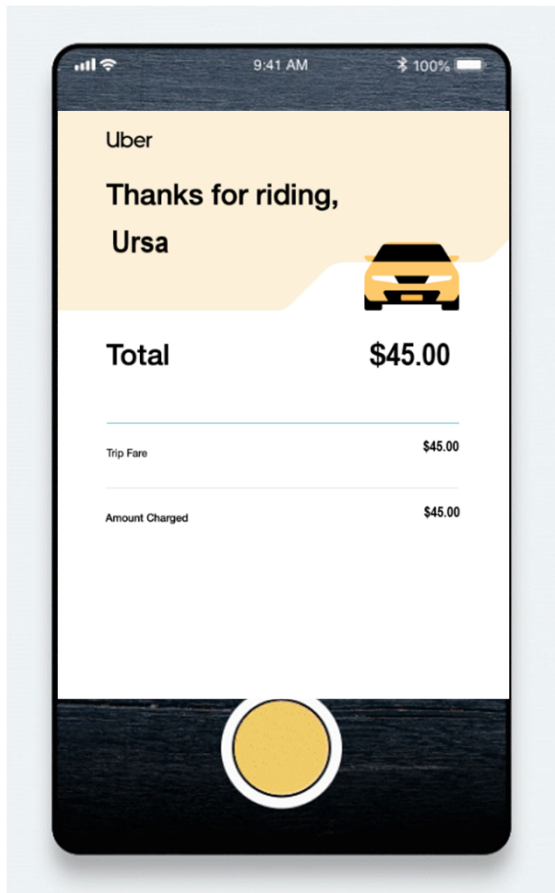
- Pictures of receipts taken via the in-app camera or emailed to receipts@expenseit.com will do its best to pre-populate:
    - Expense Type
    - Transaction Date
    - Vendor Name
    - Amount
- Available as soon as the receipt is uploaded

Travel Report

(formerly known as Expense Report)

Create New Report

Create From an Approved Request

Report Number

Report Type *

UFLOR Travel Report   ⌄

| UFLOR Travel Report |
| UFLOR PCard Only (Non-Travel) |
| UFLOR General Reimbursement (Non-Travel) |
| UFFND Travel Report |
| UFFND General Reimbursement (Non-Travel) |

Travel Report

Similar to current Expense ~~Report~~

- Four types of travel reports

- Travel Reports will require a Travel Request

- Header information may be copied from an approved Travel Request
  - Exception: personal travel dates, travel start and end time, official headquarters

- Business and personal travel dates may be adjusted from Travel Request

- Chartfields may be adjusted – be mindful of your encumbrance!

Expenses in a Travel Report

Travel Expenses

- Expense types are mapped to account codes in the General Ledger

- Expenses paid by PCard or personal funds can be included in one Travel Report

- "Undefined" PCard charges must be set to the appropriate expense type

- System will learn the expense types of your charges

Expense Types & Account Codes

- Expense types available in Reports are much detailed than in Travel Request

- Names are similar to those found in myUFL

- Availability is dependent on the type of Expense Report selected
  - PCard Only and General Reimbursement reports will not include travel-related expenses

- Configured to appropriate UF account code based on Report and Trip Type (in-state, out-of-state, international)

UF GO Expense Types		Non-Travel Account Codes	Travel Account Codes		
UF GO Parent Expense Type	UF GO Expense Type	Ledger	In-State	Out-of-State	Foreign (G/L) International (UF GO)
Air Travel	Airfare	N/A	771100	771200	772000
	Chartered Aircraft	N/A	771100	771200	772000

Ursa's Travel Report

SAP Concur [C]

Requests | **Expense** | Approvals | Reporting ▾

Help ▾

Acting as User, Ursa ▾

Manage Expenses | View Transactions | Cash Advances | Process Reports

TR - Vegas Conf 11/3 - 11/7 $2,527.32 🗑

Not Submitted

Copy Report | Submit Report

Report Details ▾ | Print/Share ▾ | Manage Receipts ▾ | Travel Allowance ▾

Add Expense | Edit | Delete | Copy | Allocate | Combine Expenses | Move to ▾

View: Standard ▾

	Receipt ↑↓	Payment Type ↑↓	Expense Type ↑↓	Vendor Details ↑↓	Date ≡	Requested ↑↓	
☐	🧾	UFLOR PCard	Lodging Attendees (1)	Marriott Hotels Las Vegas, Nevada	11/07/2022	$1,200.00 Itemized	▾
☐	📄	Personal Funds	Printing/Photocopying	Kinko's	11/04/2022	$25.00	
☐	📄	UFLOR PCard	Ground Transportation Attendees (1)	Uber	11/04/2022	$45.00	
☐	🏙	UFLOR PCard	Ground Transportation Attendees (1)	Uber	11/03/2022	$45.00	
☐		Personal Funds	Travel Meals - Domestic		11/03/2022	$116.00	
☐	🧾	UFLOR PCard	Airfare Attendees (1)	Delta Air Lines Las Vegas, Nevada	05/28/2022	$384.77	
☐	📄	UFLOR PCard	Conferences/Seminar/Workshop Registration Attendees (1)	Used Merchandise and Secondhand Las Vegas, Nevada	11/21/2021	$711.55	
						$2,527.32	

PCard Charges in Travel Reports

- Travel expenses paid with a PCard will **only** be reconciled **once** in a Travel Report

- Travel PCard charges should be reconciled and added to a Travel Report when available to remain in compliance with PCard guidelines

- Travel PCard charges will be submitted as part of a Travel Report after a trip ends

    - Charges may be pending until the traveler returns

- Travel PCard charges will need to be processed within 15 days of the trip end date

Travel Request Approved

Key Changes 🔑

If a PCard charge is travel-related, it must be assigned to a Travel Report as soon as the charge is available

Non-Travel Expenses in Travel Reports

Non-travel expense types that occurred while traveling can be included in the Travel Report

For example, Ursa printed materials for her conference for a total of $25.00

UF GO Expense Types		Non-Travel Account Codes	Travel Account Codes		
UF GO Parent Expense Type	UF GO Expense Type	Ledger	In-State	Out-of-State	Foreign (G/L) International (UF GO)
Printing & Publishing	Printing/Photocopying	**793100**	793100	793100	793100
	Publishing Fees	**793900**	N/A	N/A	N/A
	Specialty Printing	**793300**	N/A	N/A	N/A

Cash Advances

- All expenses paid with personal funds will hit the cash advance amount

- If expenses **>** cash advance; employee is due a refund

- If expenses **<** cash advance; UF is due a refund using Cash Advance Return expense type

Key Changes 🔑

Remaining cash advance must be accounted in the Travel Report using the Cash Advance Return expense type

Any funds due to the University will need to be repaid

Submitting for Approval

Delegate

Notification

Ursa User Traveler

If a Delegate is preparing on behalf of a traveler, clicking "**Submit Report**" will trigger an overnight notification to the traveler to review and submit their report

Traveler is required to <u>review and certify</u> their expenses in order to submit their expense report

Submitting for Approval

Traveler must review and click
"Accept & Continue"

User Expense Report Electronic Agreement ✕

By clicking on the 'Accept & Submit' button, I certify that:

1. This is a true and accurate accounting of expenses incurred to accomplish official business for the University and there are no expenses claimed as reimbursable which relate to personal or unallowable expenses.
2. All required receipt images have been attached to this report.
3. I have not received, nor will I receive, reimbursement from any other source(s) for the expenses claimed.
4. In the event of overpayment or if payment is received from another source for any portion of the expenses claimed I assume responsibility for repaying the University in full for those expenses.

Cash Advance Request (When Applicable)
I agree to be personally accountable to the University of Florida for the appropriate use and disposition of these funds, including safeguarding against loss, theft, or unauthorized use.

As the recipient of the cash advance, I am responsible in complying with all applicable rules, regulations, and policies, including reconciling advanced funds with appropriate documentation and receipts within the required time frames. It is

Cancel   **Accept & Continue**

Travel Report Approval Workflow 🔑

Delegate prepares (optional) the Expense Report

User can prepare and must submit expense report

Financial Approver reviews and approves
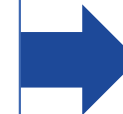
This workflow applies to all Expense Reports Travel, PCard Only, and General Reimbursement

GENERAL REIMBURSEMENT REPORT
(formerly known as Employee Reimbursement)

General Reimbursement

General Reimbursement

Receipt Upload

UNIVERSITY of FLORIDA
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Available Receipts

Enter Expense
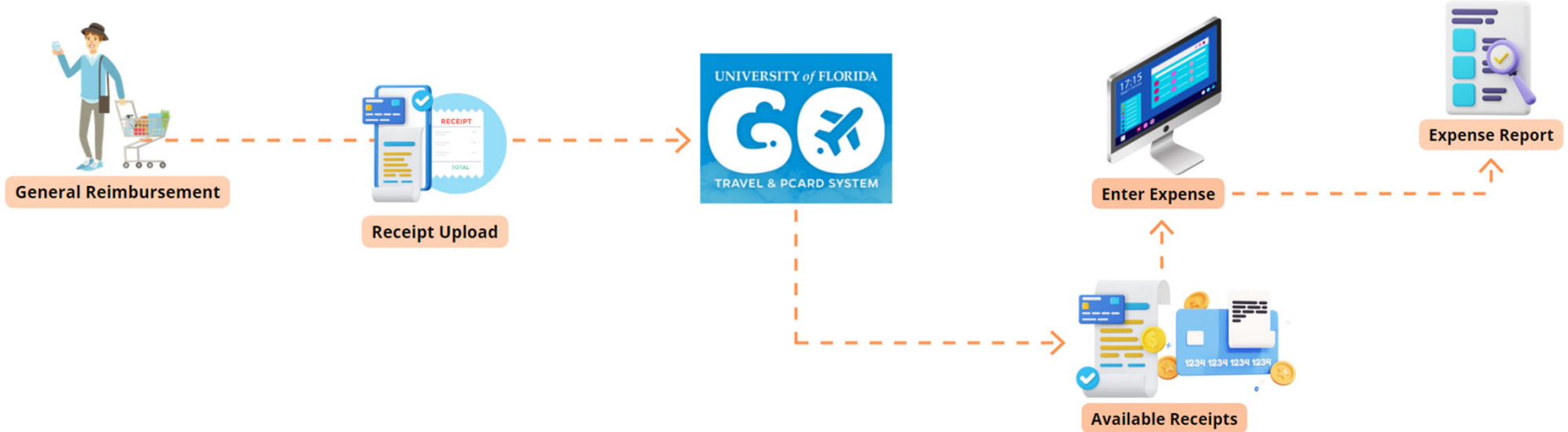
Expense Report

Current State

myUFL Current State

- One-page expense report
- Gathers basic information

View Expense Report

Gator, Albert

Actions [...Choose an Action ▾] [GO]

Business Purpose	Generic Employee Reimbursement	Report 0000979183 Paid
Description	606-02-2001407	Created 10/16/2019 Gator, Albert
Reference		Last Updated 11/04/2021 Gator, Albert
		Post State Posted

Totals ❓   📇 View Printable Version   📊 View Analytics   💬 Notes   📎 Attachments (1)

|					
Employee Expenses (1 Line)	42.78 USD	Non-Reimbursable Expenses	0.00 USD	Employee Credits	0.00 USD
Cash Advances Applied	0.00 USD	Prepaid Expenses	0.00 USD	Supplier Credits	0.00 USD

Amount Due to Employee 42.78 USD   **Amount Due to Supplier** 0.00 USD

☑ By checking this box, I certify the expenses submitted are accurate and comply with expense policy.

[Submit Expense Report]   [Withdraw Expense Report]   Submitted On 10/16/2019   Submitted By Gator, Albert

Future State

General Reimbursement

- Current guidelines and regulations still apply

  For small, out-of-pocket purchases when the University's preferred purchasing methods cannot be used

- Simplified form

- Three general reimbursement reports

Requests **Expense** Approvals Reporting ▾ App Center

Help ▾

Acting as User, Ursa ▾

Manage Expenses   View Transactions   Cash Advances   Process Reports

Manage Expenses

REPORT LIBRARY   View: Active Reports ▾

+

Create New Report

AVAILABLE EXPENSES   View: All Expenses ▾

Delete	Combine Expenses	Move to ▾

☐	Receipt	Payment Type ↑↓	Expense Type ↑↓	Vendor Details ↑↓

General Reimbursement Report

General Reimbursement Header

General Reimbursement Expenses

General Reimbursement Expense

Expense Allocation

Allocate ✕

Expenses: 1 | $120.00 | View Allocation Group

| Percent | Amount |

Amount
$120.00

Allocated $120.00
100%

✅ Remaining $0.00
0%

Default Allocation

Code
UFLOR-64101000-101-6100-CRRNT

Percent %
50

| Add | Edit | Remove | Save as Favorite |

☐	Business Unit ↑↓	Department ↑↓	Fund ↑↓	Program ↑↓	Budget Reference ↑↓	Source of Funds ↑↓	FLEX ↑↓	UFID ↑↓	Project ID-Activity ID-PCBU ↑↓	CRIS Code ↑↓	Percent %
☐	University of Florida	PR-OFFICE OF INTERNAL AUDIT	E&G-GEN REV - MAIN CAMPUS	General Administration	CURRENT BUDGET						50

Cancel   **Save**

Submitting for Approval

Delegate

Notification

Ursa User

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User is required to review and certify their expenses in order to submit their expense report

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"Accept & Continue"

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As the recipient of the cash advance, I am responsible in complying with all applicable rules, regulations, and policies, including reconciling advanced funds with appropriate documentation and receipts within the required time frames. It is

Cancel   **Accept & Continue**

Types of System Emails

User

Delegate

Financial Approver

Type	Subcategory	Purpose	Audience
Notifications	Report Status	Provides status update on where my report is located	Users Delegates* Approvers
	Available Transactions	Notify of new PCard charges	Users Delegates*
Reminders	Compliance & Controls	Remind users of pending reports, aging transactions, travel request/report aging, etc.	Users Delegates* Approvers

*Delegates must be set up to receive notifications and reminders

General Reimbursement Report Workflow
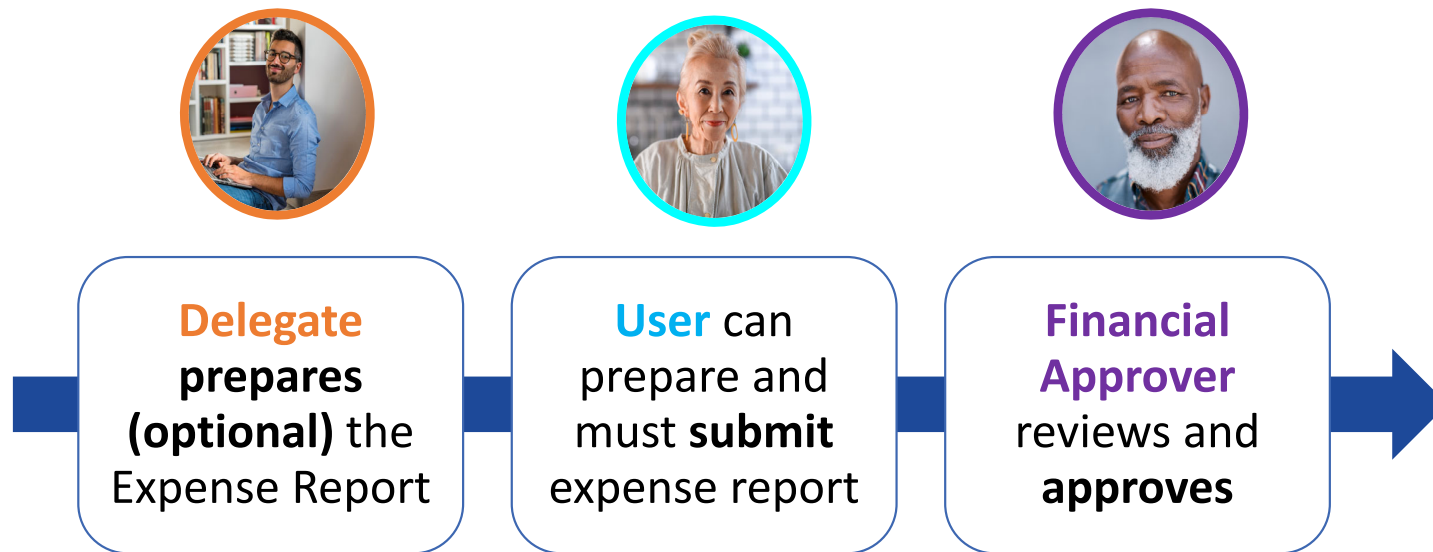
Delegate **prepares (optional)** the Expense Report

User can prepare and must **submit** expense report

Financial Approver reviews and **approves**

This workflow applies to all Expense Reports Travel, PCard Only, and General Reimbursement

YOUR UNIT

Key Changes Session 1

How will these changes impact your current processes?

1. Multiple PCard transactions = One Expense Report

2. Only the **user** (ex. Traveler/PCard holder) can submit their own request and/or expense report

3. **Supervisor** must approve Travel Request

4. Travel and PCard will have one primary and one secondary approver for each Department ID

Key Changes Session 2

How will these changes impact your current processes?

1. PCard charges will be processed by or while acting as a delegate for the cardholder

2. PCard expense reports can be submitted every 7 days, best practice is to submit every 14 days

3. Account codes will no longer be entered for PCard charges; Expense Types will be selected instead

4. Travel and PCard will have one Financial Approver for each Department ID

Key Changes Session 3

How will these changes impact your current processes?

1. New expense categories are mapped based on Request and Trip Type to existing account codes in the General Ledger

2. Estimated travel expenses that will be paid with a PCard will encumber on budget-based funds

3. If a PCard charge is travel-related, it must be assigned to a Travel Report as soon as the charge is available

4. Remaining cash advance must be accounted in the Travel Report using the **Cash Advance Return** expense type

We hope you join us in our future sessions!

Questions?