

New UF GO Travel Booking Experience






Here's what you can expect:

- **New look and feel:** A refreshed design for a more user-friendly experience.
- **Streamlined booking process:** Simplified booking and checkout processes for efficiency.
- **Unified Airfare Search:** multi-fare, combined schedule and price, leg by leg selection
- **New Distribution Capability (NDC):** New way for airlines to give access to all available airline fares and offers.
- **Improved seat maps:** Recognizes loyalty status, allowing selection of preferred seats for some fares.
- **Baggage allowance display:** Clear visibility of baggage policies for all fares.
- **European rail enhancements:** Expanded options for rail travel.
- **Advanced electric car filtering:** Options to filter and display electric car rentals.
- **Improved hotel cancellation policy:** Enhanced clarity on cancellation terms.
- **Improved content and images:** Enhanced visuals for better clarity.
- **Enhanced sustainability features:** Filter by emissions and sustainability options. Upgraded CO2e emissions calculation.

Quick Overview:

New Travel Experience – Delivered features and themes



 Air	 Rail	 Car	 Hotel	 User Experience
<ul style="list-style-type: none"> ✓ New and improved seat maps ✓ Baggage allowance displayed for all fares ✓ All cabins shown at once ✓ Hold trips ✓ Change trip (Sabre) ✓ Cabin selection feature ✓ Travelfusion (LCC) ✓ Air Matrix! 	<ul style="list-style-type: none"> ✓ Available to book via a mobile device ✓ E-ticket and mobile wallet options ✓ Configurable Messaging for Rail 	<ul style="list-style-type: none"> ✓ Off airport car search no longer a separate experience ✓ Available to book via a mobile device ✓ Electric car filter ✓ Add car to existing trip ✓ CO2 search filter ✓ Closest location search filter 	<ul style="list-style-type: none"> ✓ Hotel cancellation policy in laymen's terms ✓ Hotel rates now either all with taxes and fees or without ✓ When Hotel rate changes overstay it should be displayed to user ✓ HRS Hotel Connector ✓ Conferma Virtual Payment 	<ul style="list-style-type: none"> ✓ Enhancements for Gender Inclusivity ✓ Corporate rate identification ✓ Shortened checkout flow ✓ Trip history enhancements ✓ Share a trip Via Microsoft Teams Integration ✓ Deep Link Support for Flight, Car, Hotel, and Rail

See below for a sneak peek at the new Airfare Search Experience!

One improved search feature is the ability to search for an airport by an address. The results populate airports as well as their distance from the address:

The screenshot displays a flight search interface. On the left, under the heading "Flight Search", there are three buttons: "Round-trip" (selected), "One-way", and "Multi-city". Below these are two input fields: "From *" containing "GNV - Gainesville Regional Airport" and "To *" containing "815 14th Street N.W., Washington, Distri". A dropdown menu is open below the "To" field, showing a list of airport suggestions with their distances from the entered address:

- 815 14th St NW**
815 14th St NW, Washington, DC 20005, USA
- IAD - Washington Dulles International Airport**
22.7mi → 815 14th St NW
- DCA - Ronald Reagan National Airport**
3.3mi → 815 14th St NW
- BWI - Baltimore/Washington International Thurgood Marshall Airport**
27.4mi → 815 14th St NW

At the bottom of the search form is a blue button labeled "Search Flights". To the right of the search form, there is a vertical sidebar with text including "normal business hours. (monda", "After hours emergency assis", "Refer to code: **S-5CWK** when", "For **Concur technical** support", "include a description of your is", "Verify that your first and last na", "your middle name in the UF G", "All University of Florida **faculty**", "(such as conferences, research", and "Passport/visa needs are prov", "travel document needs easily, ", "directly by Trivisa at time of se", "pricing."

Intuitive search results:

Departing Flight [Skip Search](#)

Gainesville (GNV) - 815 14th St NW, District of Columbia, US Departure Date: Saturday, March 1 2025 [Edit Search](#)

[All Filters](#)
[Matrix](#)
[Number of Stops](#)
[Carriers](#)
[Departing anytime](#)
[Policy](#)
[Clear All](#)

43 of 43 Flights Round-trip fares include taxes and fees. Additional fees will be shown at checkout.

Best flights for you

Delta 4:00 PM - 9:05 PM GNV - IAD - 1 Stop ATL - 5h 5m Recommended More Preferred 504kg CO₂e	Basic Economy Round-trip ☆ \$351	Main Cabin Round-trip \$402
Delta 4:00 PM - 8:09 PM GNV - BWI - 1 Stop ATL - 4h 9m Recommended More Preferred 393kg CO₂e	Basic Economy Round-trip \$445	Main Cabin Round-trip \$482
Delta	Basic Economy	Main Cabin

Search results are easily filtered. Clicking the Matrix will provide an overview of available flights:

Departing Flight [Skip Search](#)

Gainesville (GNV) - 815 14th St NW, District of Columbia, US Departure Date: Sat

[All Filters](#)
[Matrix](#)
[Number of Stops](#)
[Carriers](#)
[Departing anytime](#)
[Policy](#)
[Clear All](#)

43 of 43 Flights

Best flights

Total Results (43)	Delta	American Airlines
	More Preferred	
Nonstop	--	--
1 stop or fewer	Results (23) \$351	Results (19) \$369
2 stops or fewer	Results (23) \$351	Results (20) \$369

Departure times can be quickly adjusted:

Departing Flight [Skip Search](#)

Gainesville (GNV) - 815 14th St NW, District of Columbia, US Departure Date: Saturday, March 1 2025 [Edit Search](#)

[All Filters](#) [Matrix](#) [Number of Stops](#) [Carriers](#) [Departing anytime](#) [Policy](#) [Clear All](#)

43 of 43 Flights

Best flights for you ?

- Delta**
4:00 PM - 9:05 PM GNV - IAD • 1 Stop ATL • 5h 5m
Recommended More Preferred 504kg CO₂e
- Delta**
4:00 PM - 8:09 PM GNV - BWI • 1 Stop ATL • 4h 9m

The 'Departing anytime' dropdown menu is open, showing the following options: Anytime, Morning, Afternoon, Evening, 12:00 AM, 1:00 AM, and 2:00 AM.

The Policy filter will populate the least cost logical fares or display only the fares that are within policy:

Departing Flight [Skip Search](#)

Gainesville (GNV) - 815 14th St NW, District of Columbia, US Departure Date: Saturday, March 1 2025 [Edit Search](#)

[All Filters](#) [Matrix](#) [Number of Stops](#) [Carriers](#) [Departing anytime](#) [Policy](#) [Clear All](#)

43 of 43 Flights

Best flights for you ?

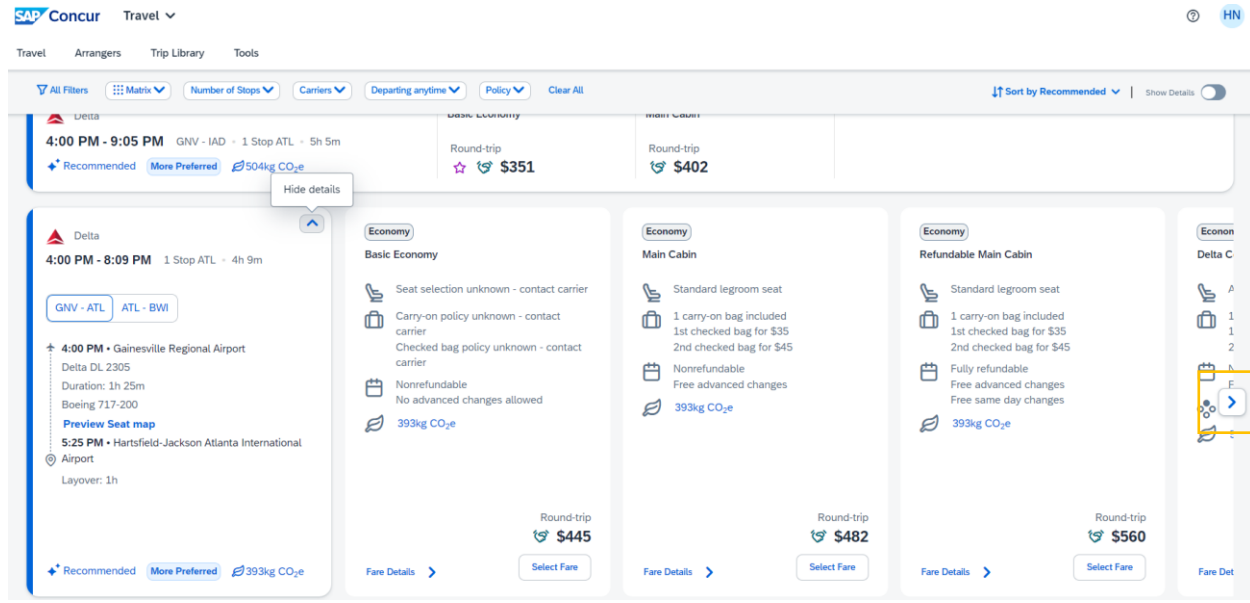
- Delta**
4:00 PM - 9:05 PM GNV - IAD • 1 Stop ATL • 5h 5m
Recommended More Preferred 504kg CO₂e

The 'Policy' dropdown menu is open, showing the following options: In-policy Fares and Least Cost Logical Fares.

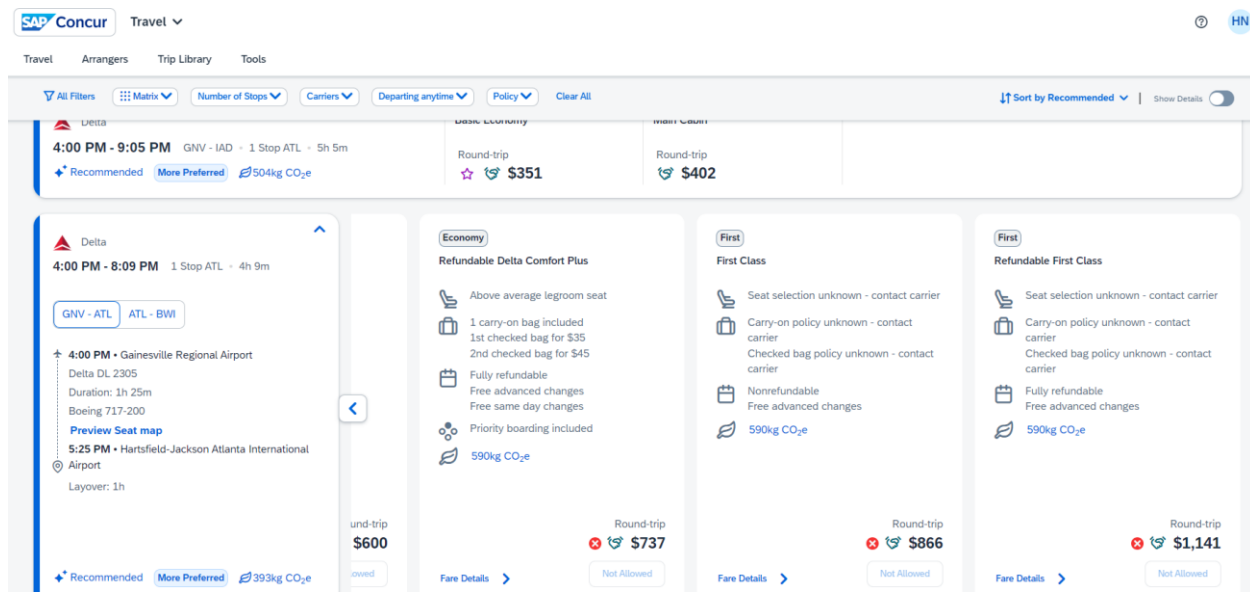
Basic Economy Round-trip \$351

Round-trip \$402

Clicking on the flight information will provide more details about each cabin and what's included:



Scroll to the right to see all available fares. Fares with the red x next to the price are not allowable under UF Directives. They can be purchased for personal travel (paid for by the traveler) by choosing Personal Travel at the beginning of the search.



Click on Fare Details for even more information, including pictures:

SAP Concur Travel

Travel Arrangers Trip Library Tools

All Filters Matrix Number of Stops

Delta
8:10 AM - 1:40 PM BWI - GNV - 1 Stop ATL
Recommended More Preferred 390kg CO₂e

American Airlines
1:52 PM - 5:31 PM 1 Stop CLT - 3h 39m
IAD - CLT CLT - GNV

1:52 PM • Washington Dulles International Airport
American Airlines AA 5543
Operated by PSA AIRLINES AS AMERICAN EAGLE
Duration: 1h 39m
Canadair Regional Jet 900
Preview Seat map
On time: 90%
3:31 PM • Charlotte Douglas International Airport
Layover: 25m
Recommended 548kg CO₂e

Main Cabin Flexible

IAD - CLT CLT - GNV

Washington Dulles International Airport (IAD) - Charlotte Douglas International Airport (CLT)
Thursday, 03/13/2025 1:52 PM - 3:31 PM Duration: 1h 39m Layover: 25m 224kg CO₂e
American Airlines AA 5543 Operated by PSA AIRLINES AS AMERICAN EAGLE Canadair Regional Jet 900

Main Cabin Flexible
Cabin: Economy (Sabre)

Onboard Experience

- ✓ Standard legroom (79 cm/31 in)
- ✓ Email & messaging (fee)
- ✓ Power & USB outlets
- ✓ Streaming entertainment
- ✓ Snacks provided
- ✓ Alcohol (fee) & beverages provided

Product Experience

- ✓ Seat selection included
- ✓ 1 carry-on bag included up to 115 cm / 45 in
- ⊕ 1st checked bag for \$40 up to 23 kg / 50 lbs and 158 cm / 62 in
- ⊕ 2nd checked bag for \$45 up to 23 kg / 50 lbs and 158 cm / 62 in
- ⊗ Nonrefundable
- ⊗ No advanced changes allowed
- ⊕ Same day changes for a fee

(1/5) Comfortable seats in Main Cabin
Relax in a guaranteed aisle or window seat with a 2-2 seat configuration.

OK

Once you select the flight you prefer, a review page appears showing all the relevant information on one page:

SAP Concur Travel

Travel Arrangers Trip Library Tools

Review and Book

Flight Itinerary
Round-trip

Saturday, March 1 2025
Gainesville, FL (GNV) - Baltimore, MD (BWI)
4:00 PM - 8:09 PM 1 Stop Duration: 4h 9m
Delta DL 2305, DL 1257
More Preferred
Basic Economy
Cabin: Economy
Select Seats

Thursday, March 13 2025
Washington, DC (IAD) - Gainesville, FL (GNV)
1:52 PM - 5:31 PM 1 Stop Duration: 3h 39m
American Airlines AA 5543, AA 5963 Operated by multiple carriers
Main Cabin Flexible
Cabin: Economy
Select Seats

View Flights and Fare Details

Estimated Total Cost \$585.38

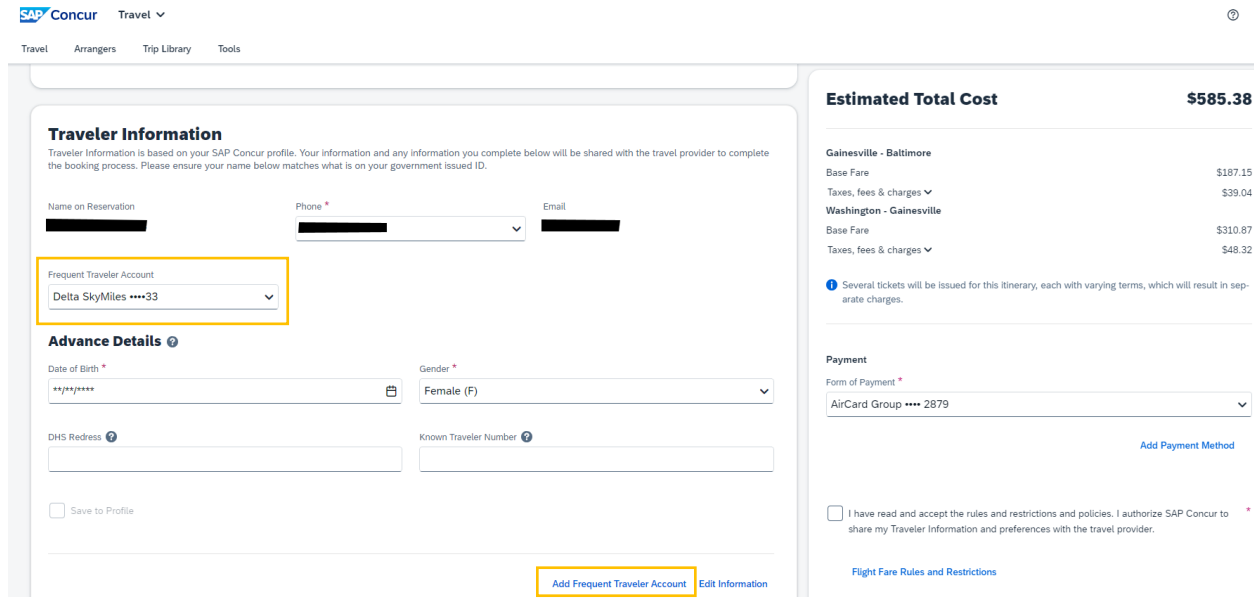
Gainesville - Baltimore
Base Fare \$187.15
Taxes, fees & charges \$39.04

Washington - Gainesville
Base Fare \$310.87
Taxes, fees & charges \$48.32

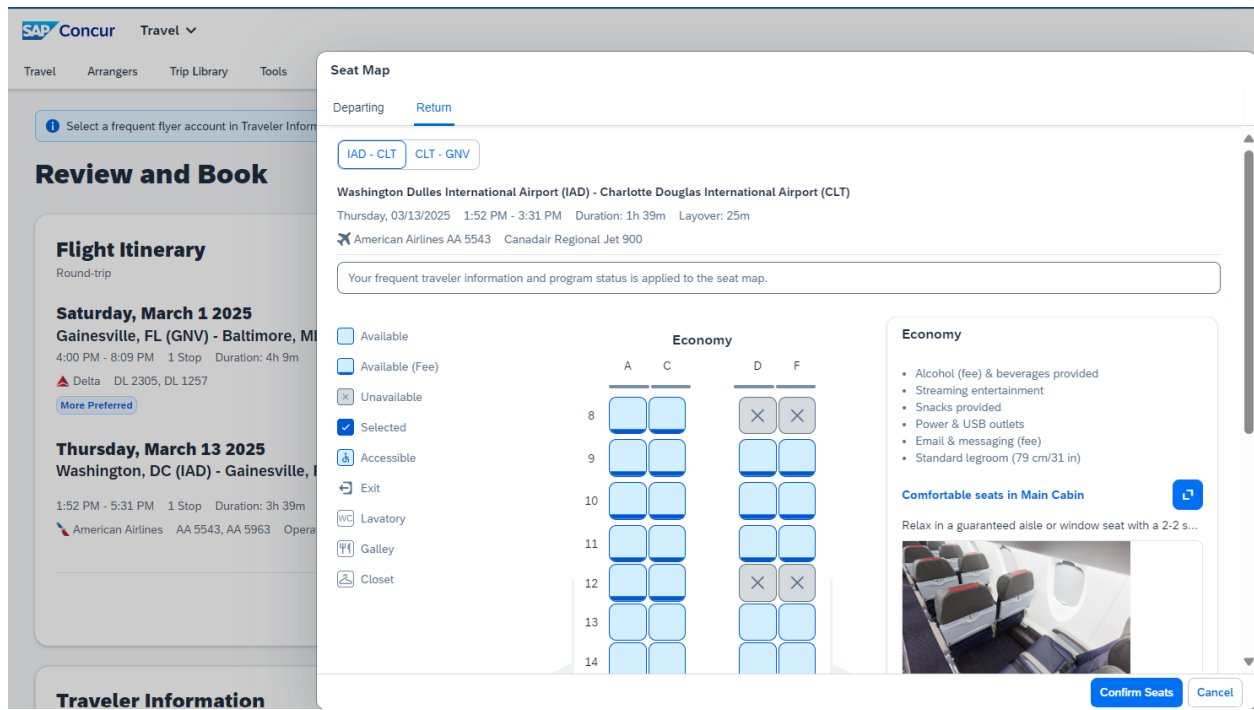
Several tickets will be issued for this itinerary, each with varying terms, which will result in separate charges.

Payment
Form of Payment *
AirCard Group **** 2879

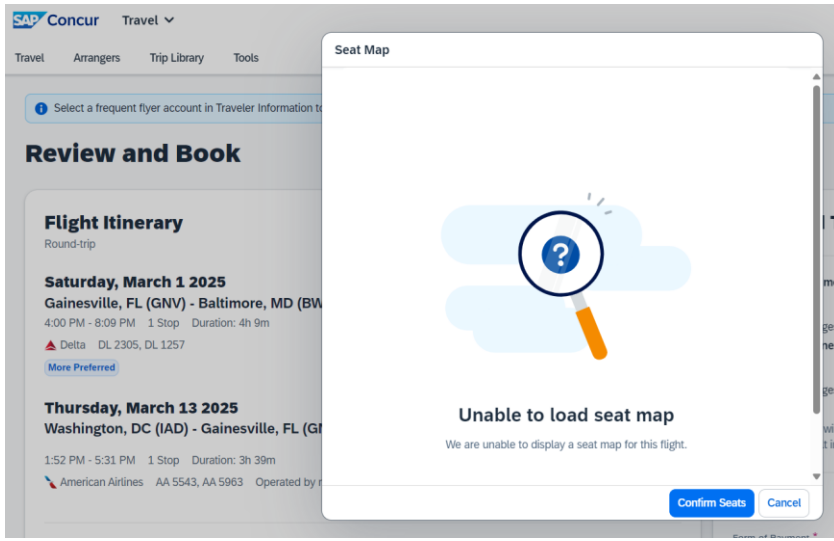
Scroll down to view the traveler information. A nice feature is the ability to verify that the Frequent Traveler Account information has been added to the reservation. It can also be added at this point if it is not already on the traveler's profile:



Eligible flights allow for seat selection when the seat is free of charge. The ability to select seats for a fee is coming soon. Keep in mind that not all fares allow for seat selection. World Travel Service can assist with paying for seat selection.



Not all flights allow seat selection, when that is the case, there will not be a seat map:



Once you've chosen a flight, scroll to the bottom of the page and click Book and Continue:

